

0 0 0 0 0 0 0 0 0 0

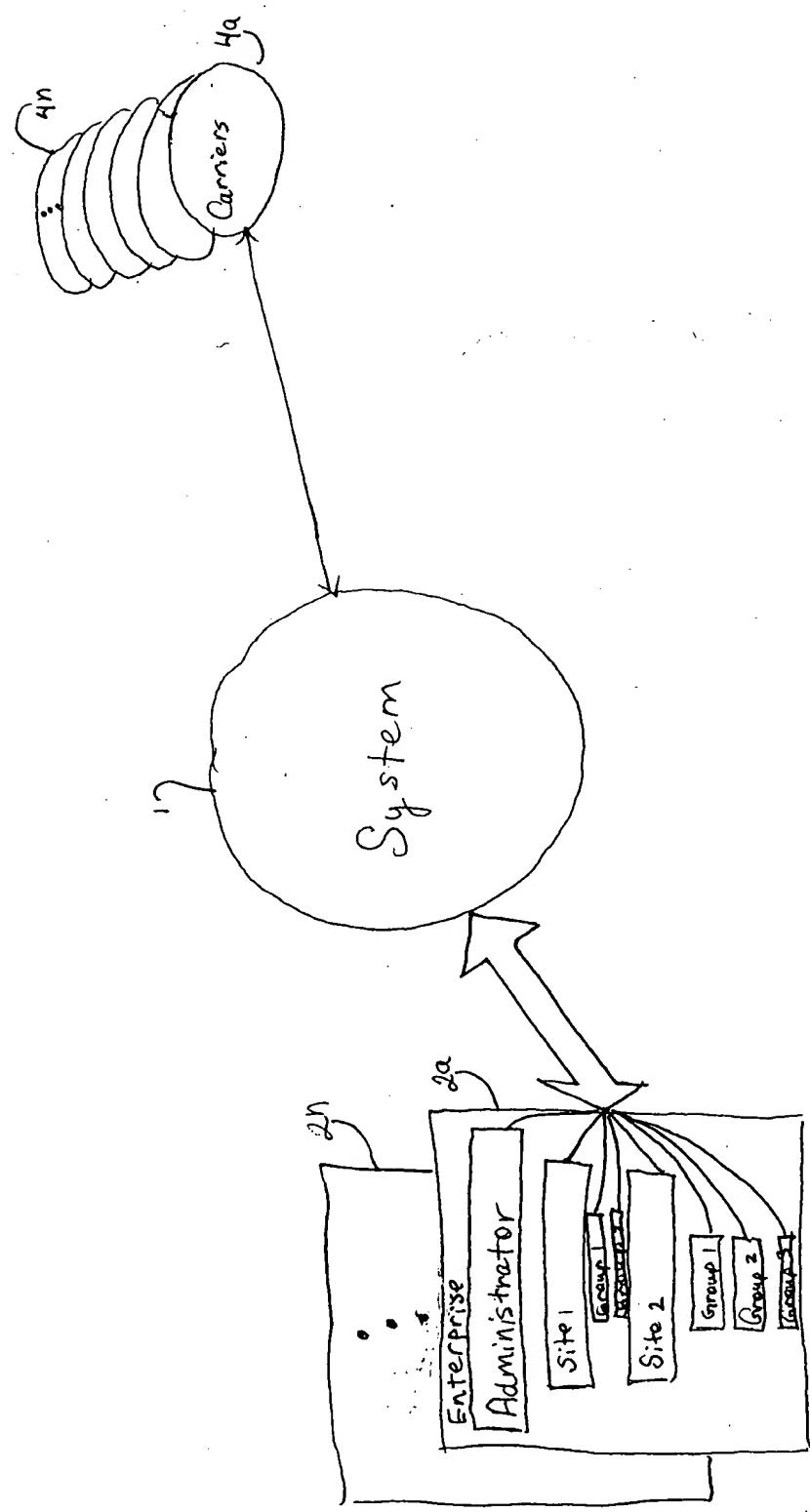
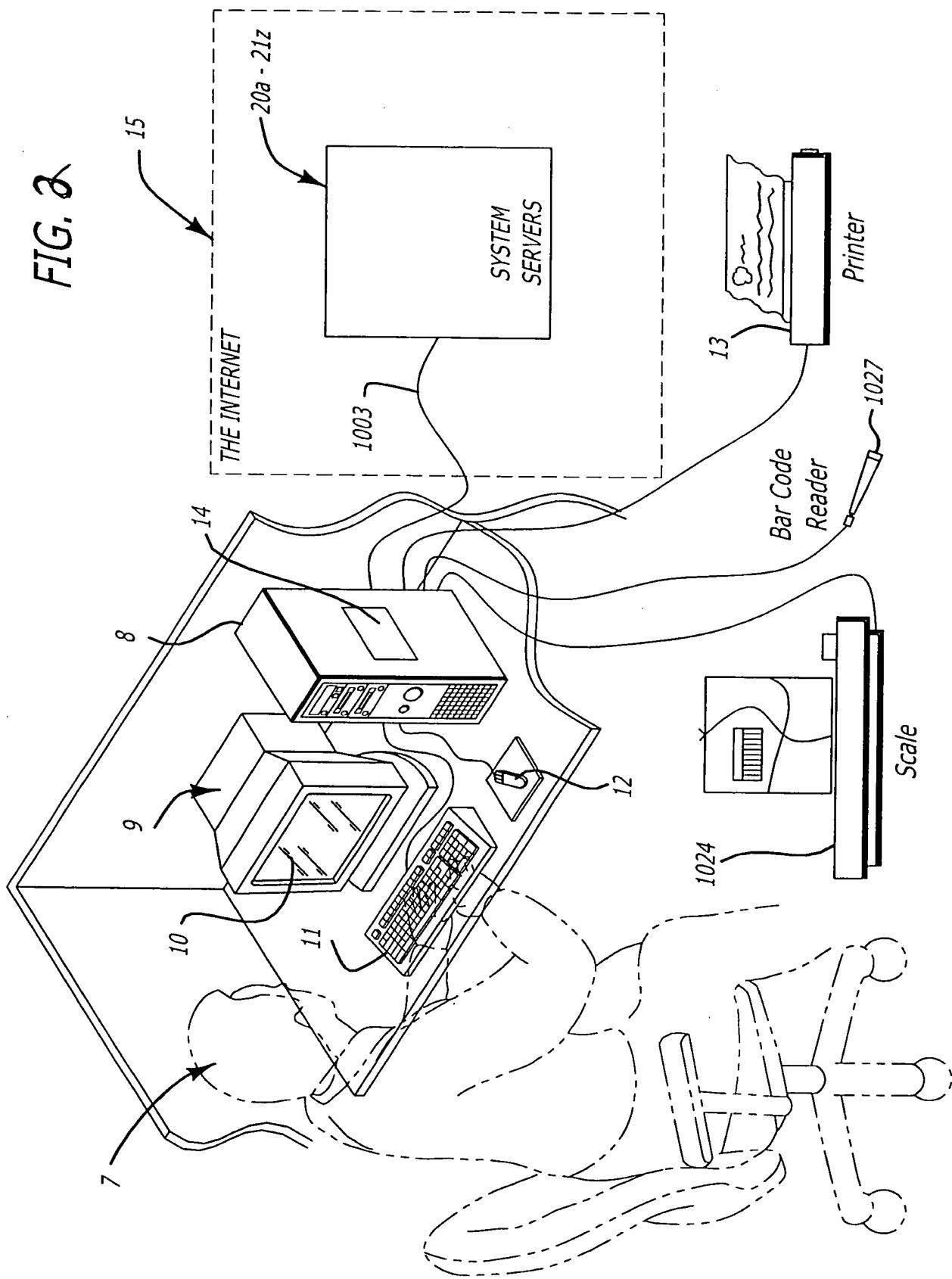
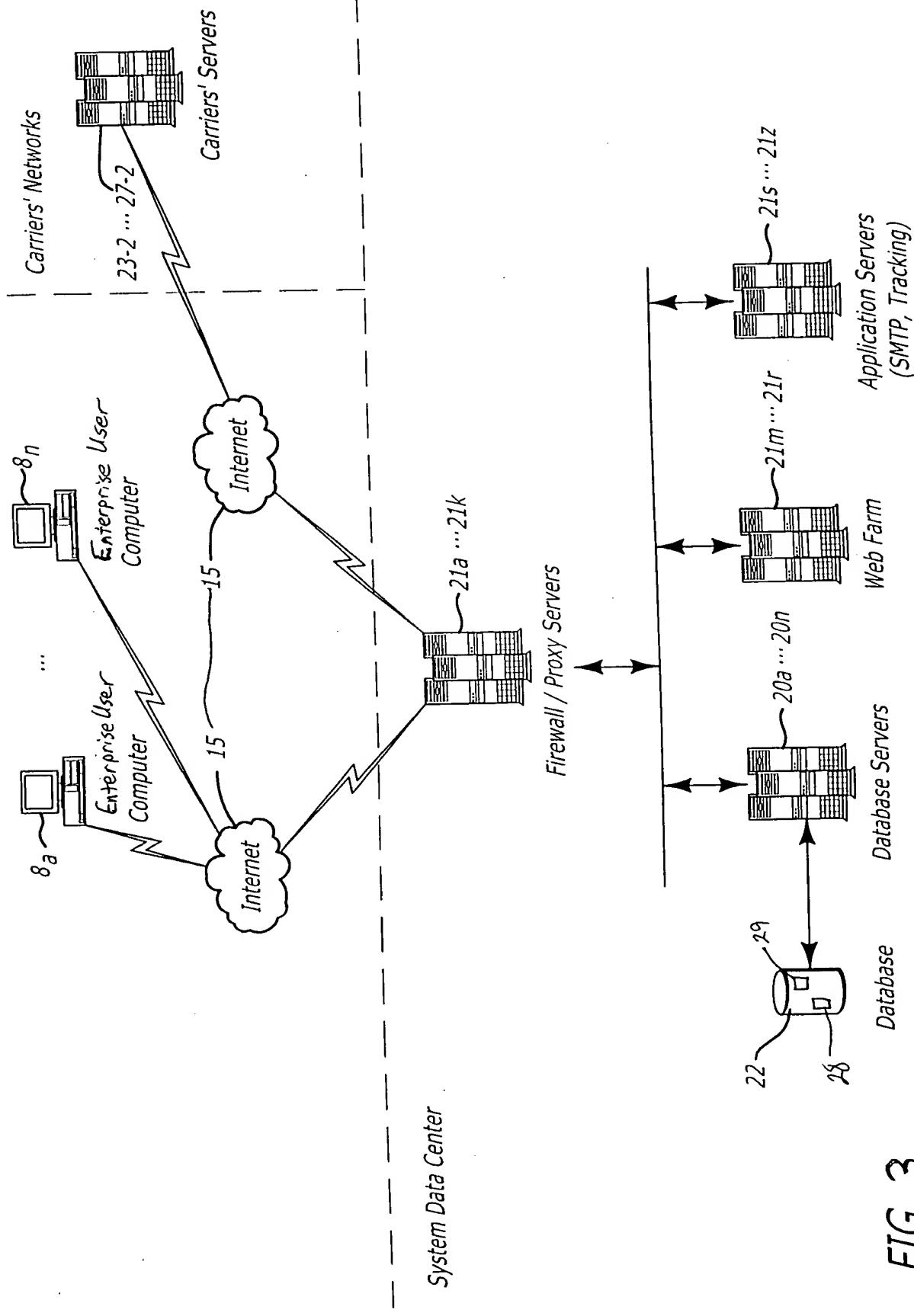


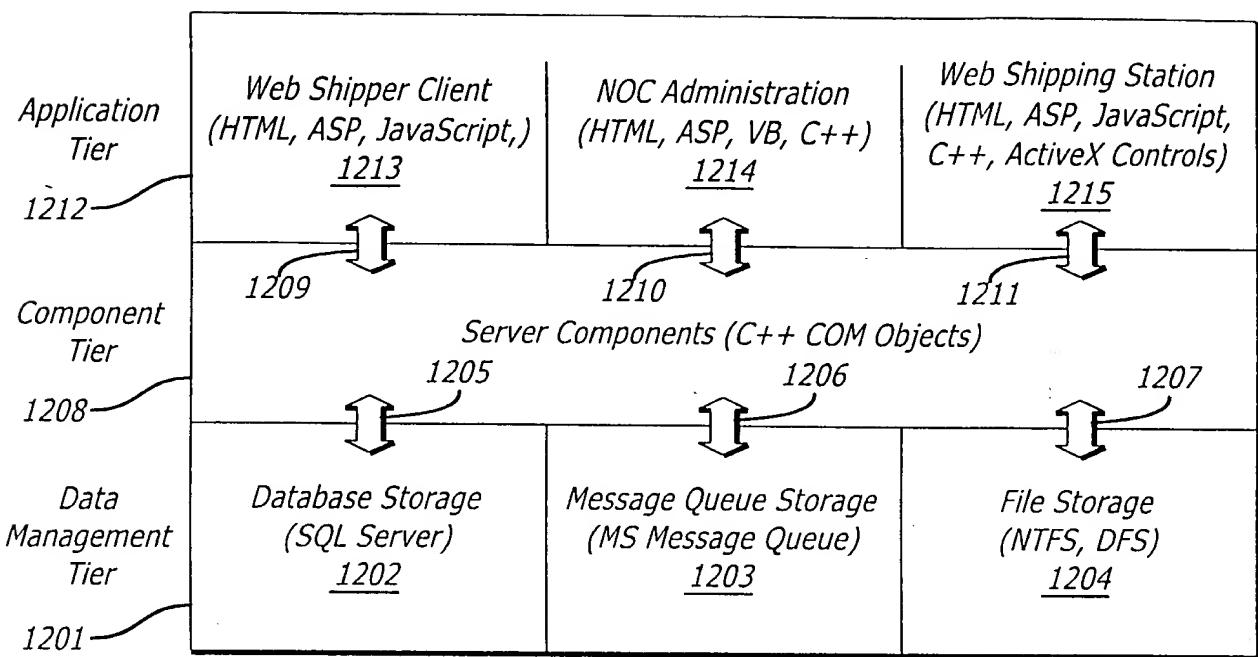
FIG. 1

*FIG. 2*



8<sub>a</sub> ... 8<sub>n</sub>





*FIG. 4*

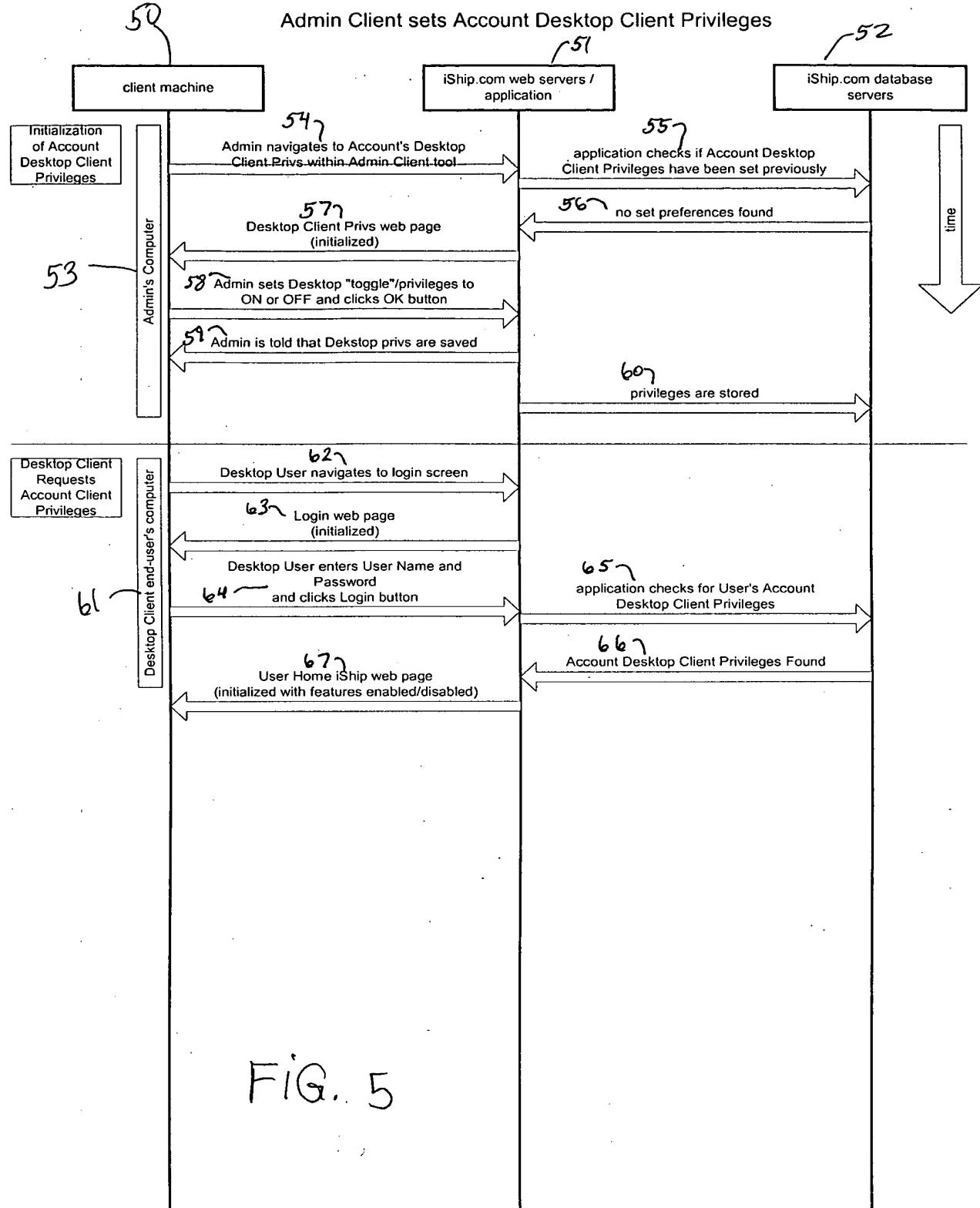


FIG. 5

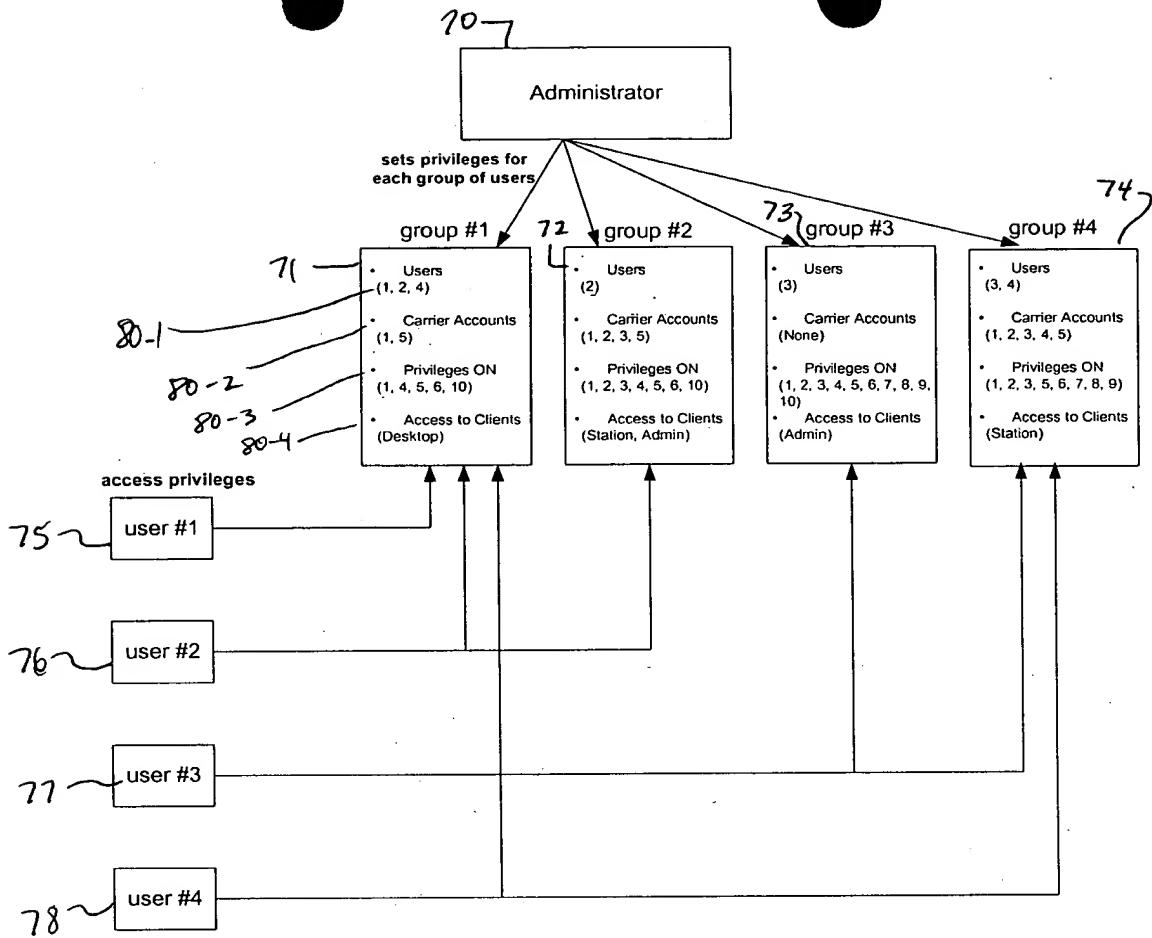


Fig. 6

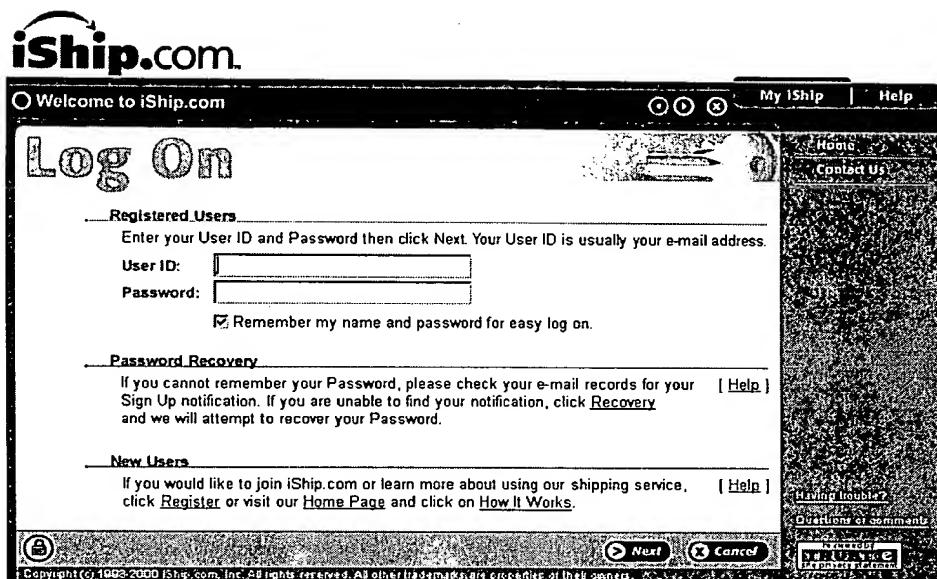


Fig. 7



© Password Recovery

## Recovery

Registered Users

If you have forgotten your password, enter your User ID and click Next.

User ID:

Next Cancel

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Fig. 8



© Password Recovery

## Recovery

Recovery Question

Type in your answer to the Recovery Question you provided us when you registered and then click Next. [ Help ]

Your Question: What is my childhood pet's name?

Your Answer:

I don't remember the answer to my Recovery Question.

Next Cancel

Having trouble? [Get help](#)

Question or comment? [Ask a question](#)

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Fig. 9

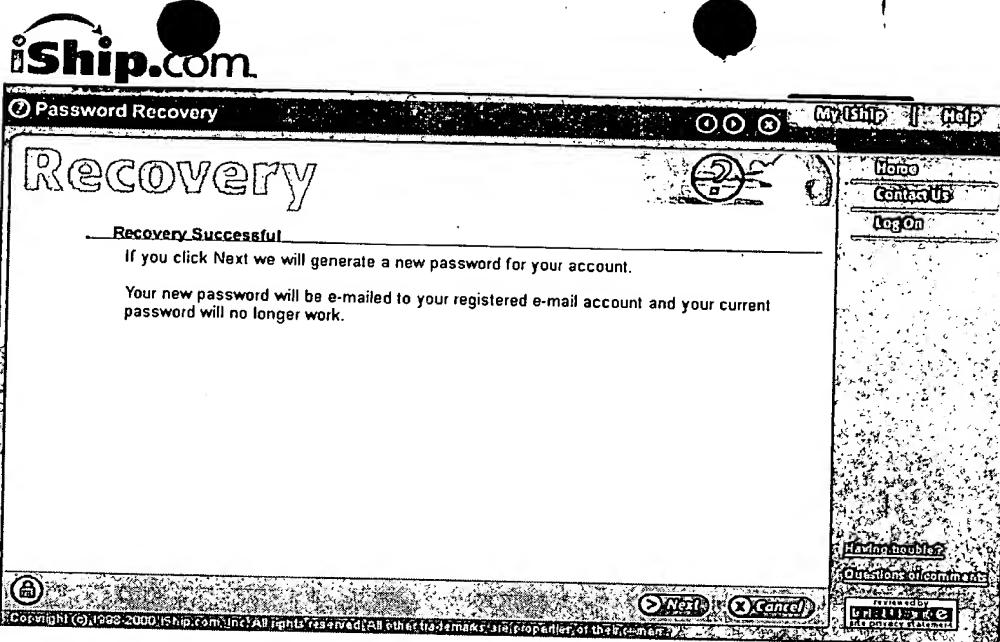


FIG. 10

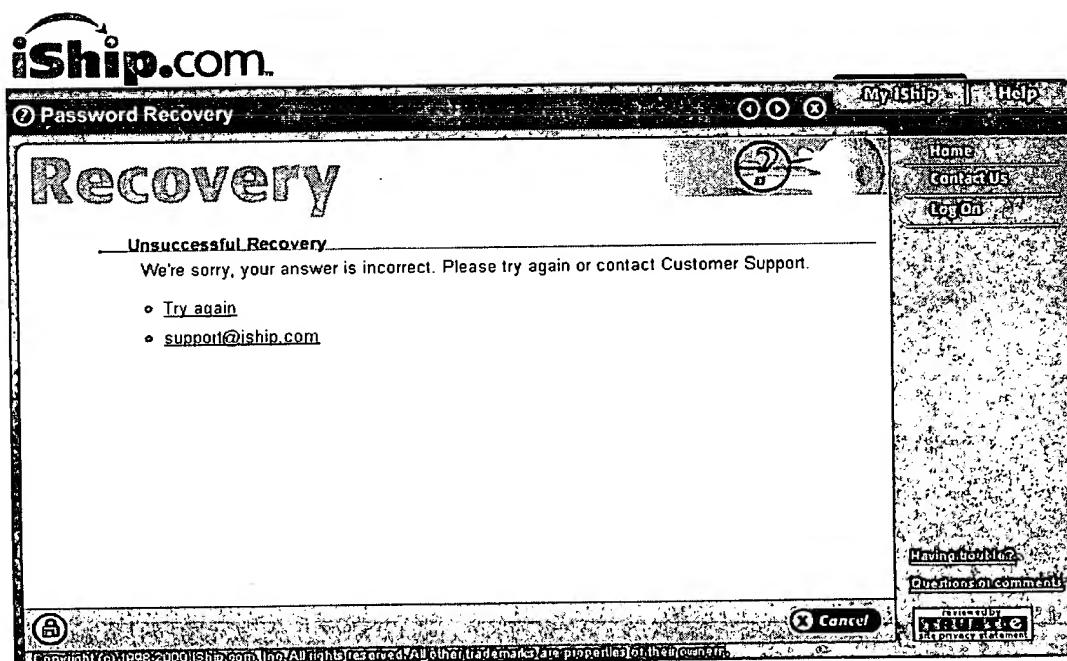


FIG. 11



@ Welcome Lory!

My iShip | Price It | Ship It | Track It | Sell It | Help

# My iShip

14 JANUARY 2000

## What's iShip All About?

take a tour

See how our service works--from comparing rates to reviewing your shipping activity.

contact iShip

Having trouble?  
[support@iship.com](mailto:support@iship.com)

General questions?  
[info@iship.com](mailto:info@iship.com)

Other? [Go to more...](#)

## Want your shipping activities to be a little more automated?

Set defaults that streamline your shipping activities in [Preferences](#).

## Missed your shipping deadline? Find other drop off locations.

Find alternate drop off locations with the new [Drop Off Locator](#).

We've been busy!  
Take a look at all the cool new features and enhancements.

This is the marketing text. A little tidbit of information to get the user interested. Then a link to find out all the cool new features and all the neat stuff they can do now. [Click here.](#)

## Your Most Recent Package and Shipment Summaries

Click on the Status icon to go to that item in your [Shipping History](#).

Outbound	Inbound	Pending			
Status	Ship To	Pkgs.	Carrier & Service	Ship Date	Delv. Date
<input type="radio"/>	Darren Moon	1	UFS Ground	11/22/99	--
<input type="radio"/>	Tanya Wagner	1	UPS Ground	11/22/99	--
<input type="radio"/>	Adam Krett	1	UPS Ground	11/23/99	--
<input type="radio"/>	John Smith	2	UPS Ground	11/21/99	--
<input checked="" type="radio"/>	Jacob Lewis	1	Airborn Second Day	10/10/99	10/21/99

Status icons:  Shipped  In Transit  Delivered  Exception



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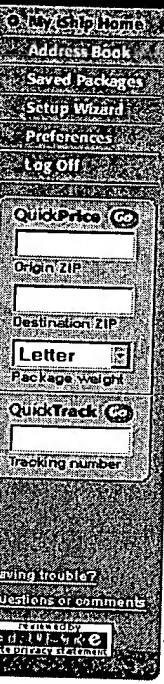


FIG. 12



100

Address Book - Addresses

My iShip | Price It | Ship It | Track It | Sell It | Help

Personal Company Local Previous [ 1-15 ] Next>

123 ABCDEFGHIJKLMNOPQRSTUVWXYZ Nickname:  Blind

Select Edit Nickname Contact Name Company City/State/Zip

<input checked="" type="checkbox"/> [EDIT]	ACME CEO	Conrad Hunter	ACME, Inc.	Bellevue, WA 98006
<input type="checkbox"/> [EDIT]	ABaine	Allen Baine	OceanStray	Centerboro, MA 02349
<input type="checkbox"/> [EDIT]	Allfreight	Den Giles	Allfreight Insurance	Bellevue, WA 98006
<input checked="" type="checkbox"/> [EDIT]	AGray	Amber Grey	Walking Rain	Reston, WA 98050
<input checked="" type="checkbox"/> [EDIT]	Beth	Elizabeth Callahan	This Company	Spring Lake Heights, NJ 07763-0098
<input type="checkbox"/> [EDIT]	BEster	Boris Ester	Walking Rain	Reston, WA 98050
<input type="checkbox"/> [EDIT]	Beros	Matt and Heidi Berg		Kirkland, WA 98034
<input type="checkbox"/> [EDIT]	BHanna	Becky Hanna	Walking Rain	Reston, WA 98050
<input checked="" type="checkbox"/> [EDIT]	Elaines	Bill and Mick Blaine		Prosser, WA 99350
<input type="checkbox"/> [EDIT]	BSmasne	Bob Smasne	OceanStray	Centerboro, MA 02349
<input type="checkbox"/> [EDIT]	BSmith	Bill Smith	AllBusiness.com	San Francisco, CA 94111
<input type="checkbox"/> [EDIT]	Buckmans	Tim and Sandy Buckman		Prosser, WA 99350
<input type="checkbox"/> [EDIT]	CBarey	Cathy Barey		Prosser, WA 99350
<input type="checkbox"/> [EDIT]	CIndy	Cindy Brown		Prosser, WA 99350
<input type="checkbox"/> [EDIT]	DDanthorp	David Danthorp	Internet, Inc.	Ellensburg, WA 98926

[View History] [Delete] [+ Add] [Done]

Having trouble? [Ask for help](#) Questions or comments? [Send us e-mail](#)

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Fig. 13



© Address Book - Edit Address

MyIShip | Price It | Ship It | Track It | Sell It | Help

Contact and Address Information

Edit your address below and click Save. To Add an address, click Reset to clear all the fields, fill in the appropriate information, and then click Save.

Nickname:	BESTER
Contact Name:	Boris Ester
Location:	None <input type="button" value="Go to Locations"/>
Company:	Walking Rain
Street:	12020 122nd Ave NE
Floor/Room:	Suite 200
Department:	
Country:	United States <input type="button" value="Edit"/>
City:	Reston
State/Province:	WA Washington <input type="button" value="Look Up Zip"/>
ZIP/Postal Code:	98050 <input type="button" value="Look Up City, State"/>
Telephone:	(425) 555-1133
Fax:	(425) 555-1100
E-mail Address:	bester@walkingrain.com
Address Type:	<input type="radio"/> Business <input checked="" type="radio"/> Residence
Flights of Stairs:	2
Loading Dock:	<input type="radio"/> Yes <input checked="" type="radio"/> No
Appointment:	<input type="radio"/> Required <input checked="" type="radio"/> Not Required

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Privacy Statement

Having trouble? [Questions or comments?](#)

Powered by iShip.com

Fig. 14



Address Book - Locations

My iShip | Price It | Ship It | Track It | Sell It | Help

Groups:  123 A-B-C-D-E-F-G-H-I-J-K-L-M-N-O-P-Q-R-S-T-U-V-W-X-Y-Z Group Name:

Previous [ 1-15 ] Next [ ]

Select	Edit	Location Name	Company	Department	City/State/Zip
<input checked="" type="checkbox"/>	[EDIT]	ACME HR	ACME, Inc.	Human Resources	Bellevue, WA 98006
<input type="checkbox"/>	[EDIT]	ACME Dev	ACME, Inc.	Development	Bellevue, WA 98006
<input type="checkbox"/>	[EDIT]	All freight	Allfreight Insurance	Sales	Bellevue, WA 98006
<input checked="" type="checkbox"/>	[EDIT]	CDs	Columbia Haus	Sales	New York, NY 00112
<input checked="" type="checkbox"/>	[EDIT]	Home			Prosser, WA 99350
<input type="checkbox"/>	[EDIT]	iShip	iShip.com	Engineering	Bellevue, WA 98006
<input type="checkbox"/>	[EDIT]	Ocean	OceanStray	Marketing	Centerville, MA 02349
<input type="checkbox"/>	[EDIT]	Stamps	Stamps.com	Web Development	Santa Monica, CA 11223

Having trouble? [Get Help](#)

Questions or comments? [Contact Us](#)

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Fig. 15

602200-22202860



## Preferences - Summary

[My iShip](#) | [Price It](#) | [Ship It](#) | [Track It](#) | [Sell It](#) | [Help](#)

This is a summary of your preferences. To change any of them click Change in the section you want to edit or click on the category name in the navigation bar on the right.

### Account Information

iShip Account Number: MX4457  
User Name: LoryK [Change]  
Contact Info: Lory Krell lory@iship.com (425) 602-4848  
iShip.com  
3535 Factoria Blvd SE  
Suite 500  
Bellevue, WA 98006

### Password

Recovery Question: What is my childhood pet's name? [Change]  
Recovery Answer: Whiskers

### Carrier Information

**FedEx** Account Number: 11245677 Pickup Time: 4:30pm Status: Active [Change]  
**FedEx** Account Number: 44336755 Pickup Time: 4:30pm Status: Active [Change]

Show rates for these carriers:



### Drop Off/Pickup Location

Default Origin ZIP Code: 98006 [Change]  
Airborne Express: Calling the carrier for pickup  
FedEx: Scheduled pickup  
UPS: Scheduled pickup  
USPS: Scheduled pickup  
Yellow Freight: Arranging for pickup



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Fig. 16



Preferences - Account Information

My iShip | Price It | Ship It | Track It | Sell It | Help

Account Information:	iShip Account Number: MX4457 [Help]
User Name:	LoryK
Contact Name:	Lory Krett
Company:	iShip.com
Street:	3535 Factoria Blvd SE
Room/Floor:	Suite 500
Department:	
City:	Bellevue
State:	WA - Washington <input checked="" type="checkbox"/>
ZIP Code:	98006
Telephone:	(425) 602-4848
Fax:	(425) 555-1100
E-mail Address:	lory@iship.com

Receive shipping information updates.  
 Receive shipping notifications via e-mail.  
 Remember my name and password for easy log on.  
[Deactivate my account.](#)

Save  Cancel

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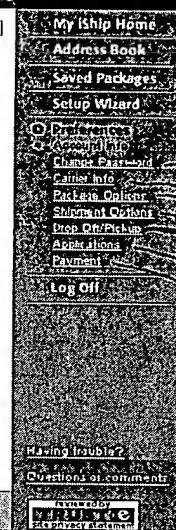


FIG. 17



## Carrier Information

My iShip | Price It | Ship It | Track It | Sell It | Help

This page needs an overall explanation about what is going on with it. Click this, click that and things will behave differently in different parts of the app.

### Carrier accounts:

**FedEx** Account Number: 11245677 [\[Add Account\]](#)

Status: ACTIVE

[\[Help\]](#)

Pickup Time: 4:30pm



Account Number: 4433 6755

Status: ACTIVE

Pickup Time: 4:30pm

### Default carriers and services:

Use the check boxes to select the carriers and services you would like to appear on the rate grid. To select a Preferred Carrier, click on a radio button to the right of the carrier name.

[\[Help\]](#)

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131a

<input checked="" type="checkbox"/> Airborne Express	<input type="radio"/> Preferred
<input checked="" type="checkbox"/> FedEx	<input type="radio"/> Preferred
<input checked="" type="checkbox"/> UPS	<input checked="" type="radio"/> Preferred
<input checked="" type="checkbox"/> Next Day Air Early AM	8:30am
<input checked="" type="checkbox"/> Next Day Air	10:30am
<input checked="" type="checkbox"/> Next Day Air Saver	3:00pm
<input type="checkbox"/> 2nd Day Air AM	12:00pm
<input type="checkbox"/> 2nd Day Air	End of Day
<input type="checkbox"/> 3 Day Select	End of Day
<input type="checkbox"/> Ground	End of Day
<input checked="" type="checkbox"/> USPS	<input type="radio"/> Preferred
<input checked="" type="checkbox"/> Yellow	<input type="radio"/> Preferred

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### iShip supported carriers:

Ship with iShip supported carriers only. [\[Help\]](#)



Explanatory text here. Something like, 'This only affects shipping, not rating.'

### Rate grid highlight:

In the Rate Grid, always highlight: [\[Help\]](#)

- Fastest Delivery  
 Cheapest Delivery

[Having trouble?](#)  
[Question or comment](#)

[Save](#)  [Cancel](#)

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Fig. 18

[My iShip Home](#)

[Address Book](#)

[Saved Packages](#)

[Setup Wizard](#)

[Order History](#)

[Account Info](#)

[Change Password](#)

[Order Status](#)

[Package Details](#)

[Shipping Options](#)

[Address Books](#)

[Payment](#)

[Log Off](#)

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My iShip | Price It | Ship It | Track It | Sell It | Help

Preferences - Drop Off/Pickup

Default Origin ZIP Code:  My Default Drop Off/Pickup Location for Each Carrier Is:	98006 [Help]  Albione Express [My location by calling the carrier for pickup] [Help]  Federal Express [My location through scheduled pickup]  United Parcel Service (UPS) [My location through scheduled pickup]  United States Postal Service (USPS) [My location through scheduled pickup]  Yellow [My location by arranging for pickup]
--	---

Save Cancel

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My iShip Home  
Address Book  
Saved Packages  
Setup Wizard  
Carrier Info  
Print Label Options  
Shipment Options  
Drop Off Locations  
Applications  
Comments  
Log Off  
Help Topics  
Feedback  
Question or Comment

Fig. 19



Preferences - Package Options

This page needs an overall explanation about what is going on with it. Click this, click that and things will behave differently in different parts of the app.

The value of the contents is: I want to protect my package from carrier loss or damage.	\$ <input type="text" value="170"/>	Most services automatically protect your package up to \$100. However, USPS Priority Mail and Parcel Post do not have automatic protection. Some USPS services have no available Loss Protection.
Package Reference Number:	<input type="text" value="171"/>	Give each package a reference number for your records.
Service Options:	<p><input type="checkbox"/> <b>Verbal Confirmation</b> This option can only be used with UPS Next Day Early AM. The confirmation call will be made to the phone number you enter in phone number field in your return address.</p> <p><input type="checkbox"/> <b>E-mail Notification</b> E-mail notification of delivery requires an e-mail address on the return address page.</p> <p><input type="checkbox"/> <b>Delivery Confirmation</b> This option can only be used with USPS services.</p> <p><input type="checkbox"/> <b>Proof of Delivery</b> This option can only be used with UPS services. Proof of Delivery responses are sent automatically after delivery. You may also require the recipient's signature to be included on the response.</p> <p><input type="checkbox"/> <b>Adult Signature Required</b></p> <p><input type="checkbox"/> <b>Call Tag</b> This option can only be used with UPS Ground service.</p> <p><input type="checkbox"/> <b>Merchandise Description:</b> <input type="text" value="172"/></p> <p><input type="checkbox"/> <b>Certified Mail</b> This option can only be used with USPS Priority Mail or Parcel Post.</p> <p><input type="checkbox"/> <b>Return Receipt</b> This option can only be used with USPS Express Mail, Certified Mail, COD, and mail insured for more than \$50.00.</p>	

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My iShip Home  
Address Books

Saved Packages

Setup Wizard

Preferences

Account Info

Charge Cards

Print Info

Package Options

Shipment Options

Drop Shippers

Applications

Payments

Log Off

123

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Fig. 20



This page needs an overall explanation about what is going on with it. Click this, click that and things will behave differently in different parts of the app.

**Destination Address:**  Business  Residence 190

**Shipment Reference Number:** 191

**Add labor or materials fees to my shipping charge:** 192

**Give your shipment a reference number for your records:** 193

**% of shipping charges and/or \$ fixed amount:** 194

You will see the total of carrier shipping charges plus your handling charges. [Help] 195

**Service Options:**

- Delivery Deadline**  
If your shipment has to be delivered on a certain date, select the date below and the rate grid will reflect only that day.  
Next Day 196
- Guaranteed Delivery**  
When Guaranteed Delivery is selected, only services with guaranteed delivery options will be displayed on the rate grid. [Help] 197
- Deliver Without Signature**  
Checking this box authorizes FedEx to deliver your shipment without obtaining a signature. [Help] 198
- Set Earliest Delivery Time**  
This option can only be used with UPS Next Day Air Early AM. Time must be before 12:00pm (noon). Use of this option will void the delivery guarantee. 199  
9:30am 200
- Documents Only**  
This option is only applicable for shipments sent to International destinations. [Help] 201
- Non-Dutiable**  
This option is only applicable for shipments sent to International destinations. [Help] 202

**Freight Pickup:**

**Stairs:** Please indicate the number of flights of stairs. 203  
2

**Loading Dock**  
Select this if there is a loading dock at the pickup location. 204

**Appointment Required**  
Select this if an appointment is required for pickup. 205

**Freight Delivery:**

**Stairs:** Please indicate the number of flights of stairs. 206  
2

**Loading Dock**  
Select this if there is a loading dock at the delivery location. 207

**Appointment Required**  
Select this if an appointment is required for delivery. 208

**My iShip Home**  
Address Book  
Saved Packages  
Setup Wizard  
Preferences  
Account Info  
Carrier Info  
Package Options  
Print Options  
New Order Line  
Estimations  
Payments  
Log Off

[Help] 209

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Save Cancel

Fig. 21



My iShip | Price It | Ship It | Track It | Sell It | Help

Preferences - Applications

This page needs an overall explanation about what is going on with it. Click this, click that and things will behave differently in different parts of the app.

Application Start Pages:	<input checked="" type="checkbox"/> Show Application Start Pages <input type="checkbox"/> Ship It <input type="checkbox"/> Price It <input type="checkbox"/> Sell It <input type="checkbox"/> Preferences	[ Help ]
Package Options:	<input checked="" type="checkbox"/> Show Advanced Package Options Explanation about Advanced Package Options.  <input type="checkbox"/> Log Off Message Explanation about Log Off Message.	[ Help ]
Log Off Message:	<input type="checkbox"/> Show Log Off Message Explanation about Log Off Message.	[ Help ]
Track It Options:	Display this page first in Track It.  <input type="checkbox"/> Track a Package	[ Help ]

Save      Cancel

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My iShip Home  
Address Book  
Saved Packages  
Setup Wizard  
Preferences  
Account Info  
Change Password  
Credit Info  
Purchase Orders  
Shipping Options  
Add On/Options  
Order History  
Print  
Log Off  
Having trouble?  
Questions or comments?

Fig. 22



My iShip | Price It | Ship It | Track It | Sell It | Help

Preferences - Payment Information

Default payment type: Credit Card [ Help ]

Credit card info and billing address:

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Card Number:	1234 5678 9101 2345 1	231
Expires:	02 2002	232
First Name:	Lory	233
Last Name:	Krett	234
E-mail Address:	lory@iship.com	235
Company:	iShip.com	236
Street:	3535 Factoria Blvd. SE	237
City:	Bellevue	238
State:	WA - Washington	239
ZIP Code:	98006	240
Telephone:	(425) 602-4848	241

MasterCard      American Express      VISA

By shipping your package with iShip.com you agree to all  
Terms of Service specified by iShip.com or the carriers on any  
applicable bill of lading or service guide.

Save      Cancel

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My iShip Home  
Address Book  
Saved Packages  
Setup Wizard  
Preferences  
Account Info  
Change Password  
Credit Info  
Purchase Orders  
Shipping Options  
Add On/Options  
Order History  
Print  
Log Off  
Having trouble?  
Questions or comments?

Fig. 23



Price It Start Page      My iShip | Price It! | Ship It! | track It! | Sell It! | Help

This is a summary of your pricing defaults you set in your preferences. To change any of them click Change in the section you want to edit or click Next and you will be guided through the steps.

**Shipment Information**

Origin:  No. of Packages:  All the same?  Yes

Destination:

**Package Information**

Details: My own packaging  
Loss protection, \$150"/>

**Shipping Options**

Ship Date:

Delivery Deadline:

Drop Off Location:

**Shipping Charges**

Service:	UPS Ground	\$ 5.55
Service Options:		\$ .56
Total:	\$ 6.57	

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Fig. 24



① Prepare Your Shipping Estimate      ○○○○ My iShip | Create It | Ship It | Track It | Sell It | Help

Shipping ORIGIN: ZIP Code: 98006 98125, for example Drop Off Locator  
149 NOTE: iShip.com currently supports packages shipped from the U.S. only.  
261

Shipping DESTINATION: Nickname: Address Book  
262 Country: United States  
City:  
264 State: (Select One) 260 Look up ZIP 263  
ZIP Code: 265 Look up City, State  
266 Business Residence  
190 191  
4 270  
NOTE: Enter a number greater than one for multiple packages [Help]  
271  
All the packages in my shipment are the same:  
272 Yes No [Help]

Package #1 of 1  
273 Package #1 weighs: 4 lbs. 2 oz. 274  
Include the weight of all packing materials. You may use a weight estimate for shipments that weigh more than 150 pounds. [Help]  
275 I am using the following packaging:  
276 Advanced Package Options 280  
More options: 277  
Length Width Height  
10 in. 12 in. 6 in. 278  
 The packaging is irregular or is not standard [Help]  
279  
280  
② Prior It  
1 Shipment Info  
2 Destination  
3 Shipping Options  
4 Payment Methods  
5 Ship Now  
Log Off  
290  
291

Show Rates Save Back Next Cancel  
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FIG. 25

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**Drop Off Locator**

Location Type: Drop box or carrier self service stations  Carrier: Airborne  Co

Only show locations where today's deadline has not yet passed.

Carrier/Phone	Type/Deadline	Address	Comments
Airborne (425) 602-1111	Drop Box 4:30 pm	1111 Factoria Blvd SE Bellevue, WA 98006	288
Airborne (425) 602-2222	Drop Box 6:00 pm	12020 Coal Creek Pkwy Newcastle, WA 98012	
Airborne (425) 555-1234	Drop Box 6:00 pm	3650 131st Ave SE Bellevue, WA 98005	Newport Tower P-1 Level Loading Dock
Airborne (425) 555-5678	Drop Box 6:00 pm	11400 SE 8th Bellevue, WA 98005	Bellevue Gateway By phone near prkg garage
Airborne (425) 555-9101	Drop Box 4:30 pm	110 110th Ave NE Bellevue, WA 98005	110 Atrium Place Bldg Pkg Elev Lobby P5 Lobby
Airborne (425) 555-1121	Drop Box 4:30 pm	1309 114th SE Bellevue, WA 98005	Bellfield Business Park Prkg Lot of 1309 Building
Airborne (425) 555-3141	Drop Box 5:00 pm	13216 SE 32nd Street Bellevue, WA 98005	Airborne Express Next to front door
Airborne (425) 555-5161	Drop Box 6:00 pm	325 118th Ave SE Bellevue, WA 98005	Belle View Park Parking Lot
Airborne (425) 555-9202	Drop Box 4:30 pm	3326 160th Ave SE Bellevue, WA 98005	Boeing-Bldg 7-349 Outside front of bldg
Airborne (425) 555-1222	Drop Box 4:30 pm	9725 SE 36th Mercer Island, WA 98009	Globe Bldg West drive thru entrance

Close

Fig. 26



1 | Shipping Addresses

My iShip | Price It! | Ship It! | Track It! | Sell It! | Help

Return address:  
[ Change ]

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Lory Krett  
iShip.com  
3535 Factoria Blvd. SE  
Floor 5  
Bellevue, WA 98006  
(425) 602-4848  
lory@iship.com

Destination address:

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Nickname: BEster [ Help ]  
Contact Name: Bons Ester Address Book  
Company: Walking Rain  
Street: 12020 122nd Ave NE  
Floor/Room: Suite 200  
Department:  
Country: United States  
City: Ellensburg  
State/Province: WA - Washington [ Look up ZIP ]  
ZIP/Postal Code: 98926-9988 [ Look up City/State ]  
Telephone: (425) 555-1133  
Fax: (425) 555-1100  
E-mail Address: bester@walkingrain.com

Address Type:  Business  Residence

Add this address to my Address Book.

E-mail notification:

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If you provide an E-mail Address, we will notify the recipient and up to two others that a package has been sent. You can include a brief message to be sent with the E-mail. [ Help ]

Name: E-mail address:  
#1 John Jadwin johnj025@this\_email.com  
#2 Sarah Lewis sarah01@email.com

295

Message:

Package Information:

296

Description:

[ Browse ] [ Help ]

Reference No.:

297

298

Show Rates Save Back Next Cancel

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- **1. Shipping Address**
- 2. Pricing Info
- 3. Shipping Options
- 4. Payment and Terms
- 5. Payment
- 6. Print

[ Log Off ]

Having trouble?  
Questions or comments?

Feedback  
Logout

Fig. 27



⑤ Payment

My iShip | Price It | Ship It | Track It | Sell It | Help

**Confirm your shipment:**

Service: UPS Ground	\$8.30	Shipment: 2lb 3oz
Service Options:	\$ .35	10" x 12" x 8"
Total	\$7.32	Loss protection, \$150

**Return Address:** Jim Ship  
iShip.com  
3535 Factoria Blvd. SE  
Floor 5  
Bellevue WA 98006  
jims@iship.com  
(425) 602-4848

**Destination:** Diane Moon  
Mine Fruit  
12020 101st Ave NE  
Suite 300  
Etnesburg WA 98926  
United States  
(509) 555-9728

**NOTE:** To modify your shipment, click the Back button or the corresponding link in the navigation bar.

**Payment type:** Bill Third Party *299-2*

**Third Party billing address:** *299-3*

**Carrier Account No.:** 1234 5678 9101 2345

**Contact Name:** Lory E. Krett

**Company:** iShip.com

**Address:** 3535 Factoria Blvd. SE

**Room/Floor:** Floor 5

**Department:**

**City:** Bellevue

**State/Province:** WA - Washington

**ZIP/Postal Code:** 98006

**Telephone:** (425) 602-4848

By shipping your package with iShip.com you agree to all [Terms of Service](#) specified by iShip.com and UPS.

When you click Finish, the above UPS account will be charged \$7.32.

[Back](#) [Finish](#) [Cancel](#)

Copyright (c) 1999-2000 iShip.com. All rights reserved. Read our [Legal Notices](#) and [Privacy Policy](#). Patients Pending.

**Navigation Bar:**

- ① [Home](#)
- ② [Shipping Address](#)
- ③ [Package Info](#)
- ④ [Shipping Options](#)
- ⑤ [Payment](#)
- ⑥ [Print](#)
- Log Off

Fig. 28

4380

*Merchant Logo*

4382

4381

Merchant

SubMenu

Selections

**Merchant Main Menu Choices****Your Order History****Click on an order to view the order summary.**

4400

**Shipped Orders:**

Order #	Order Date	Status
002-0152586-5576810	July 19, 1999	All items shipped
002-2212571-6739814	March 28, 1999	All items shipped
002-9739895-6708638	January 30, 1999	All items shipped
002-1894644-6936263	January 14, 1999	All items shipped
002-7643906-5558259	December 14, 1998	All items shipped
002-6790950-3739847	October 29, 1998	All items shipped
002-3632396-2353407	April 13, 1998	All items shipped

[Return to Account Maintenance Main Page](#)

4380 4381 4382 4383 4384 4385 4386 4387 4388 4389 4390

FIG. 29

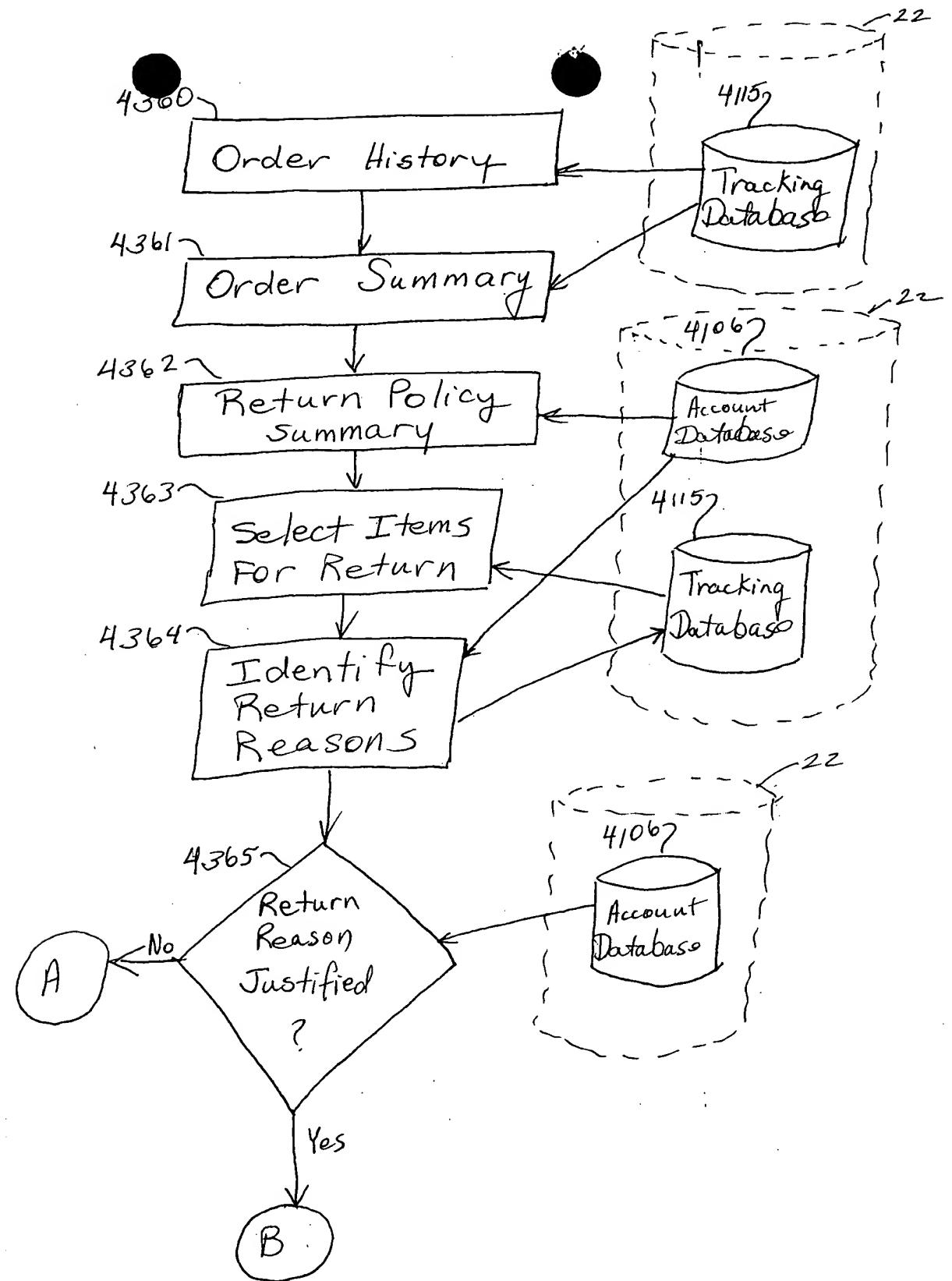


Fig. 30a

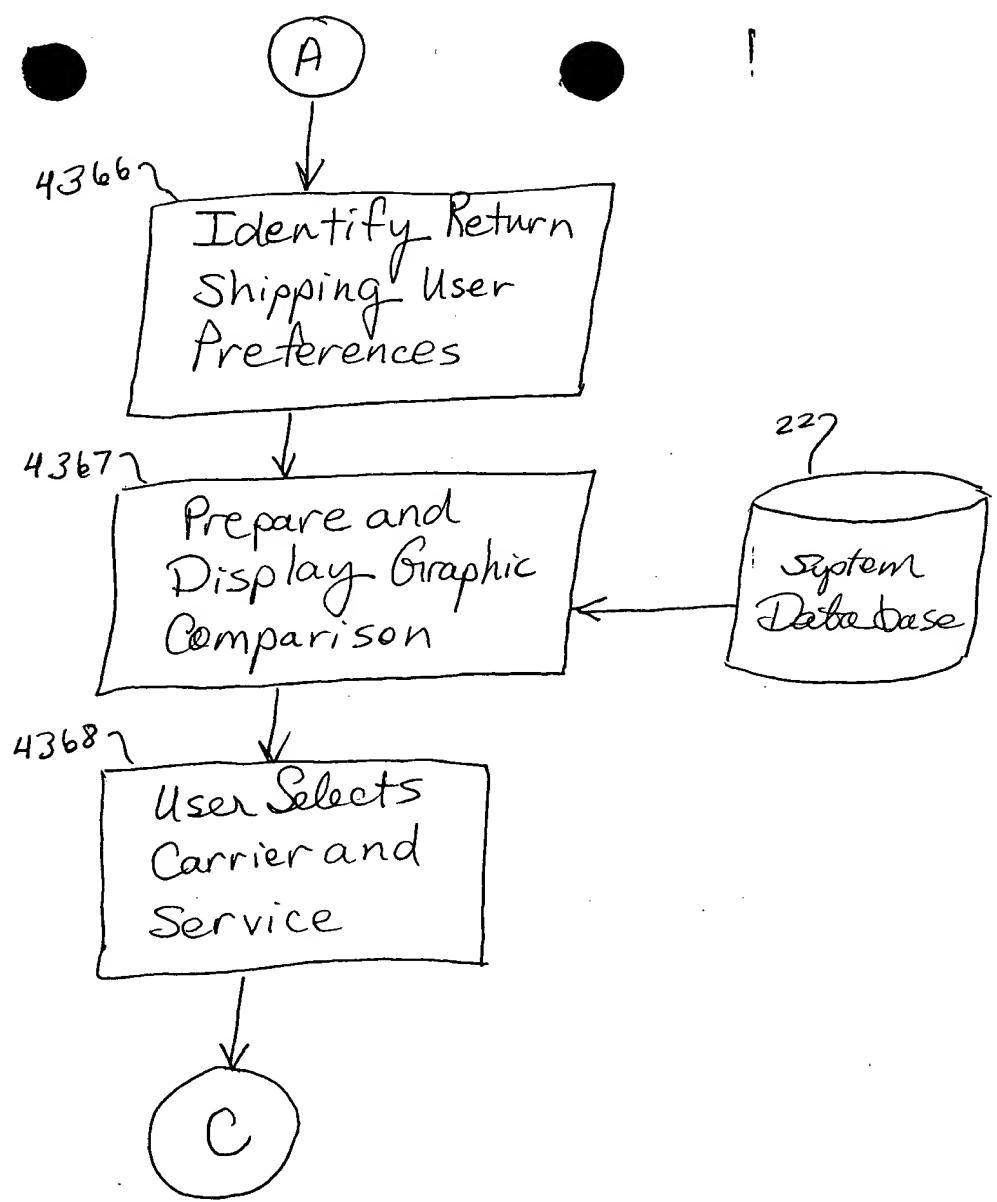


FIG. 30b

2022-09-22 03:36:00

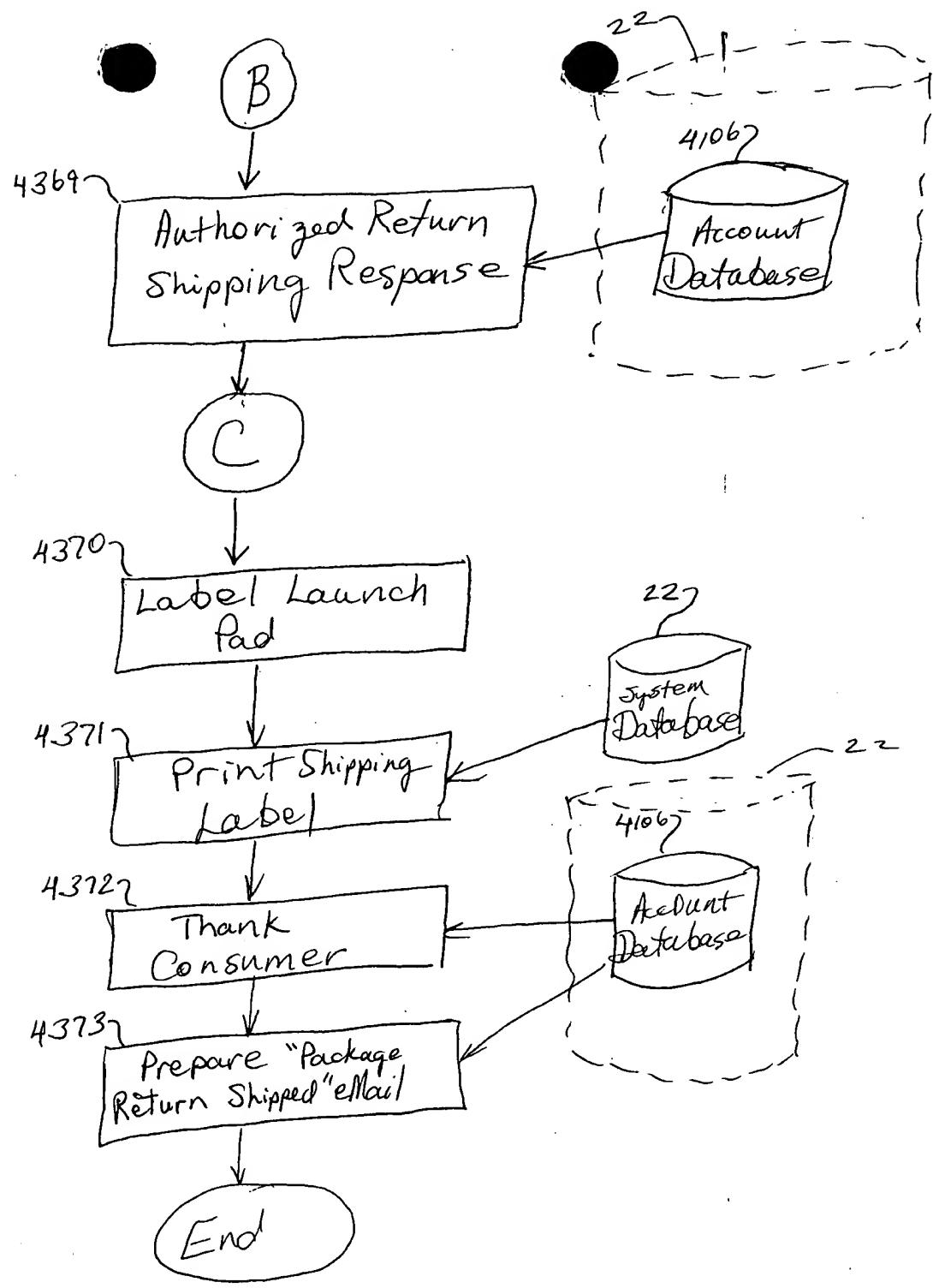


Fig. 30c

**Merchant Logo****Merchant Main Menu Choices****Merchant****SubMenu****Selections****Order Summary****Order#:** 002-0152586-5576810

4401-1

[Return to Your Order History](#)**Date:**

July 19, 1999 at 09:58 AM PDT

4407

**Status:**

All items shipped

**Shipping Address:**

Scott J. Bean  
 iShip.com  
 2515 - 140th Ave NE Suite E-110  
 Bellevue, WA 98005 USA  
 425.602.5022

4408

**Returns? Click Here:  
Return services by iShip.com**

4402

**Ship Method:**

Standard Shipping

**Number of Shipments: Payment Method:**One shipment when complete  
order is readyVisa  
Last 5 digits: 26781**Items Ordered:****Price:**

4404-1 { 1 of: Permission Marketing : Turning Strangers into Friends and Friends into Customers [Audio Cassette]

\$14.40

By: Seth Godin(Reader)

1 shipped on Jul. 19, 1999 via US Priority.

4404-2 { 1 of: Yeah, It's That Easy [ECD] [Audio CD]

\$12.99

By: G. Love &amp; Special Sauce

1 shipped on Jul. 20, 1999 via US First Class.

4404-3 { 1 of: For Those About To Rock We Salute You [ORIGINAL RECORDING REMASTERED] [Audio CD]

\$11.49

By: AC, DC

1 shipped on Jul. 19, 1999 via US Priority.

4404-4 { 1 of: Odelay [Audio CD]

\$12.99

By: Beck

1 shipped on Jul. 19, 1999 via US Priority.

4404-5 { 1 of: Natty Dread [Audio CD]

\$12.99

By: Charlie Hunter Quartet

1 shipped on Jul. 19, 1999 via US Priority.

4404-6 { 1 of: Duo [Audio CD]

\$12.99

By: Charlie Hunter, Leon Parker

1 shipped on Jul. 19, 1999 via US Priority.

4404-7 { 1 of: RCA WSP150 900MHz Wireless Speakers [Electronics]

\$149.95

By: RCA

1 shipped on Jul. 20, 1999 via UPS Ground.

Track your package with iShip.com

Item(s) Subtotal: \$227.80  
 Shipping & Handling: \$19.56

Total Before Tax: \$247.36  
 Tax: \$21.29

TOTAL: \$268.65

[Return to Your Order History](#)[Top of Page](#)

Fig. 31

**Merchant Logo****Merchant Main Menu Choices**Returns Service[Return to Your Order History](#)

Within 30 days of receipt of your shipment, you may return:

- 4420 }  
  - Any book in original condition.
  - Any unopened CD, DVD, VHS tape, or software.
  - Any electronics merchandise or toy in new condition with its original packaging and accessories.

We will issue a full refund for the price of any item that meets these conditions. We only refund shipping costs if the item is a result of our error.

4401-1

**Order#:** 002-0152586-5576810  
**Date:** July 19, 1999 at 09:58 AM PDT  
**Status:** All items shipped

Merchant  
SubMenu  
Selections

**Select the items you would like to return:****Price:**

4421-1	1 of: <u>Permission Marketing : Turning Strangers into Friends and Friends into Customers [Audio Cassette]</u> By: Seth Godin(Reader)	\$14.40
4421-2	1 of: <u>Yeah, It's That Easy [ECD] [Audio CD]</u> By: G. Love & Special Sauce	\$12.99
4421-3	1 of: <u>For Those About To Rock We Salute You [ORIGINAL RECORDING REMASTERED] [Audio CD]</u> By: AC, DC	\$11.49
4421-4	1 of: <u>Odelay</u> [Audio CD] By: Beck	\$12.99
4421-5	1 of: <u>Natty Dread</u> [Audio CD] By: Charlie Hunter Quartet	\$12.99
4421-6	1 of: <u>Duo</u> [Audio CD] By: Charlie Hunter, Leon Parker	\$12.99
4421-7	1 of: <u>RCA WSP150 900MHz Wireless Speakers</u> [Electronics] By: RCA	\$149.95

4404-1  
4404-2  
4404-3  
4404-4  
4404-5  
4404-6  
4404-7  
4405

1 shipped on Jul. 19, 1999 via US Priority.  
 1 shipped on Jul. 19, 1999 via US First Class.  
 1 shipped on Jul. 19, 1999 via US Priority.  
 1 shipped on Jul. 19, 1999 via US Priority.  
 1 shipped on Jul. 19, 1999 via US Priority.  
 1 shipped on Jul. 19, 1999 via US Priority.  
 1 shipped on Jul. 20, 1999 via UPS Ground.  
Track your package with iShip.com

Item(s) Subtotal: \$227.80  
 Shipping & Handling: \$19.56  
 Total Before Tax: \$247.36  
 Tax: \$21.29  
 TOTAL: \$268.65

Next Step &gt;&gt;

4422

[Return to Your Order History](#)[Top of Page](#)

FIG. 30

www.4422.com

<a href="#">MerchantSite.com</a>	<a href="#">Returns Manager</a>	<a href="#">Log Out</a>	<a href="#">Help</a>	<a href="#">iShip.com</a>
----------------------------------	---------------------------------	-------------------------	----------------------	---------------------------

**Merchant Logo**

**iShip.com**  
Your Internet Package Shipper™

User: John Smith

**Standard Policy**

Use this page to create and edit a consistent, automated returns policy for your online store. This is the general policy for the entire store – to configure exceptions to the policy at the category or item level, [click here](#).

**Policy Overview Statement**

Summarize your store's overall returns policy. This text will appear at the beginning of the customer's returns process, and is an overview of the returns logic you will build. Best to keep it brief. Use HTML to format the text if you wish.

41b0 → <B>Within 30 days of receipt of your shipment</B>, you may return:

41b1-1

<UL>

Any apparel, lawn & garden equipment, furniture, or books in original condition.  
 Any unopened CD, DVD, VHS tape, or software.  
 Any electronics merchandise or toy in new condition with its original packaging and accessories.

</UL>

41b0-3 {  
 41b0-2 }  
 41b0-1

We are unable to refund returned pharmaceuticals or food.

With few exceptions, we issue a **full refund** for the price of an item that meets these conditions. We only refund shipping costs if the item is a result of our error.

41b1-2

**Preview****Return Window**

Customers may return items for:

41b3 → [30]  41b4 from [Receipt of Shipment]  41b5 41b6

**Refund Method**

Customers may return items for:

- 41b9 Refund
- 41b0 Store Credit Only
- 41b1 Choice of Refund or Store Credit

**Refund Amount**

Refund amount will include:

- 41b3 Price of Item 41b6
- 41b4 Tax on Item 41b7
- 41b5 Original Shipping Charge 41b7

FIG. 33

### Return System Flow

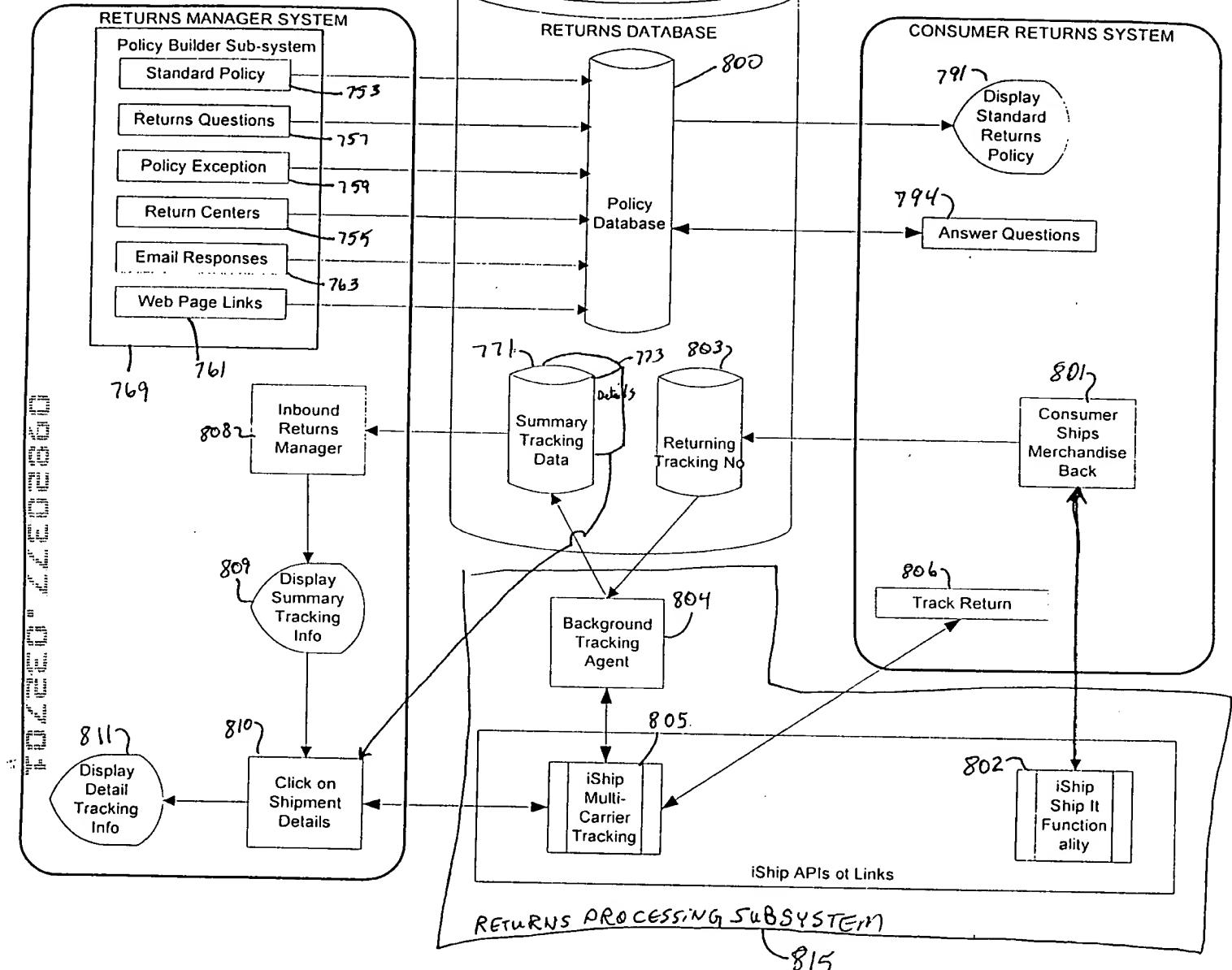


Fig. 34

### Situation Response Flow

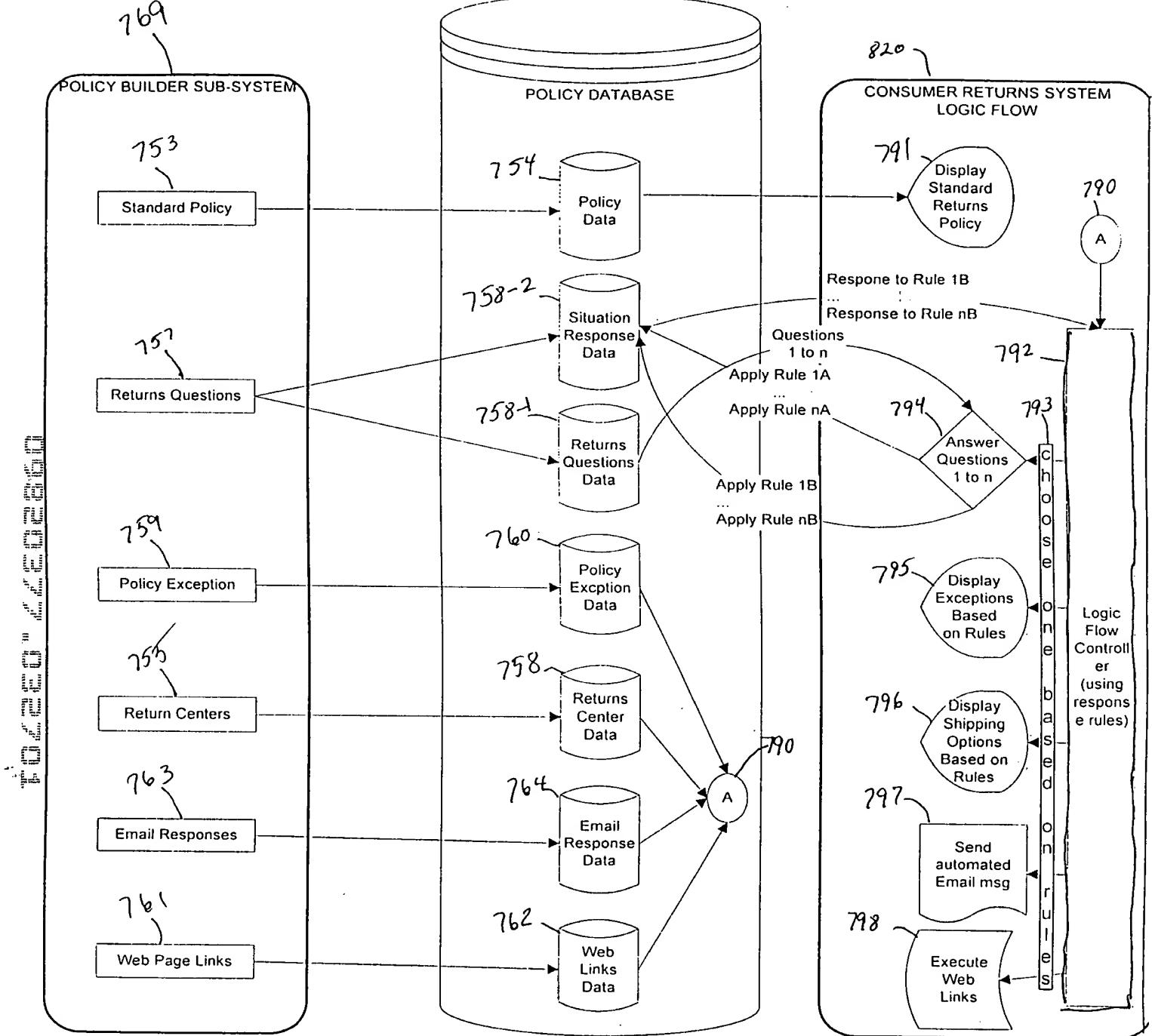


Fig. 35

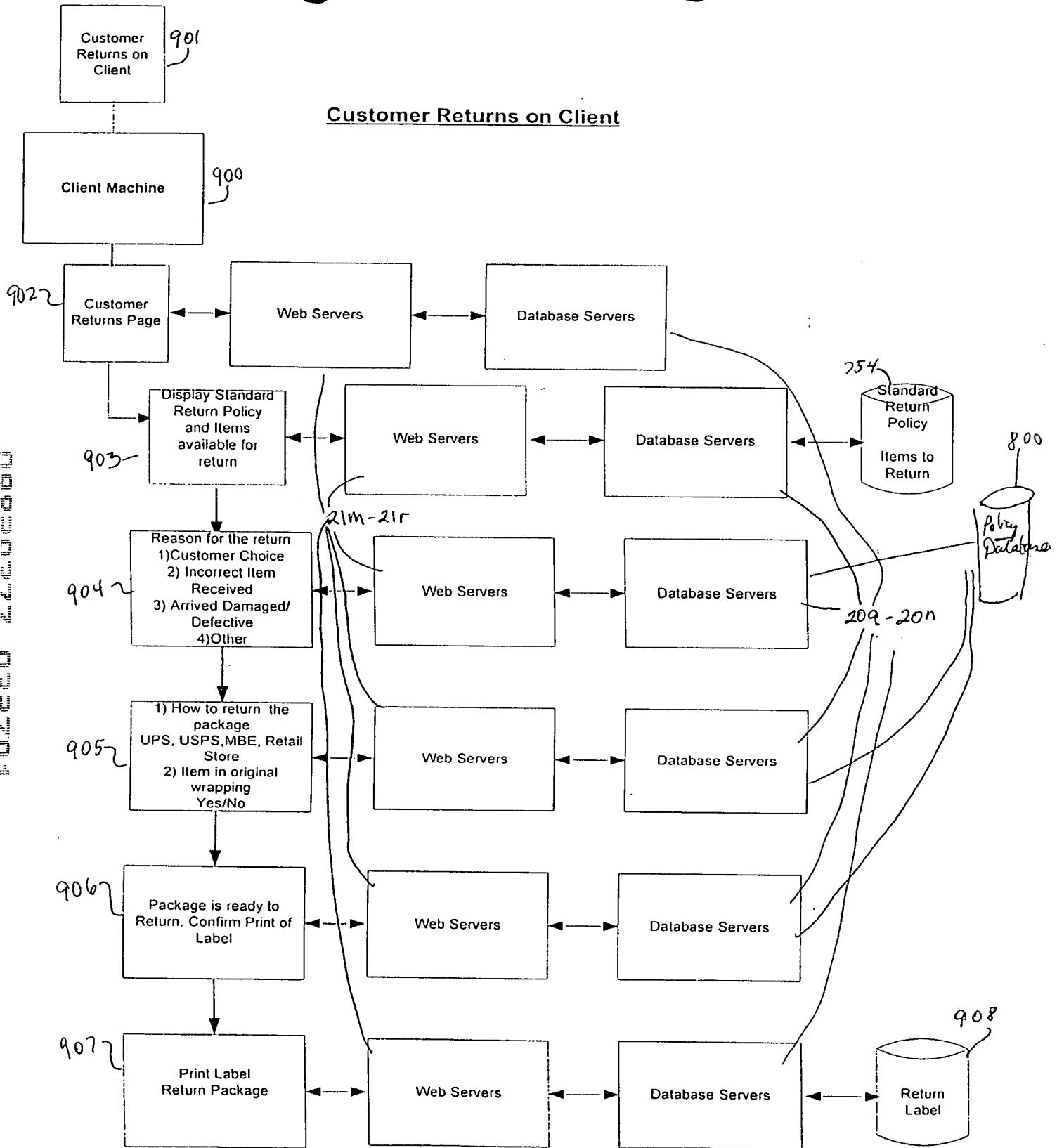


FIG. 36

*Merchant Logo*

**Merchant Main Menu Choices**

Returns Service      4401-1      [Return to Your Order History](#)

**Order#:** 002-0152586-5576810  
**Date:** July 19, 1999 at 09:58 AM PDT  
**Status:** All items shipped

**Items to Return:**

4421-2  1 of: RCA WSP450 900MHz Wireless Speakers [Electronics] **Price:** \$149.95 4173  
By: RCA  
shipped on Jul. 20, 1999 via UPS Ground.

Merchant 4404-7 4405 Track your package with iShip.com

Item(s) Subtotal Before Tax: \$149.95 4173  
Refunded Tax: \$12.90 4174  
TOTAL: \$162.85 4172

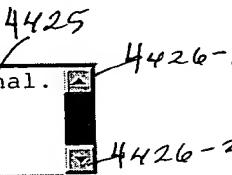
**SubMenu**

**Selections**

**Reason for return:**

- 4427-1  Customer Choice 4216  
4427-2  Incorrect Item Received 4207  
4427-3  Arrived Damaged/Defective 4212  
4427-4  Other (please specify below): 4220

4427 Right speaker does not receive signal.



4426-1

4426-2

**Next Step>>**

4422

[Return to Your Order History](#)

[Top of Page](#)

*FIG. 37*

**Merchant Logo**

**Merchant Main Menu Choices**

Returns Service

[Return to Your Order History](#)

**Price:**

**Returning Your Package:**

We apologize for the problem with your order. To process your refund, make sure your item(s) are in the the original packaging and prepared for safe shipment.

4131 ↗  
4404 ↗ { 1 of: RCA WSP150 900MHz Wireless Speakers [Electronics]  
By: RCA

\$149.95 - 4173

Reason for return: Arrived Damaged or Defective - 4212  
Comments: Right speaker does not receive signal.

4425

TOTAL REFUND: \$162.85 - 4172

**Merchant**

**SubMenu**

**Selections**

4430 How would you like to return the package? (Select One)

4187-1  4188-1   
4431 UPS  US Postal Service  Mail Boxes Etc.

4184  
Retail Store

4432 Is your item packaged in the original shipping box?

4433  Yes 4434  No

**Next Step >>**

4422

4406

[Return to Your Order History](#)

[Top of Page](#)

Fig. 38

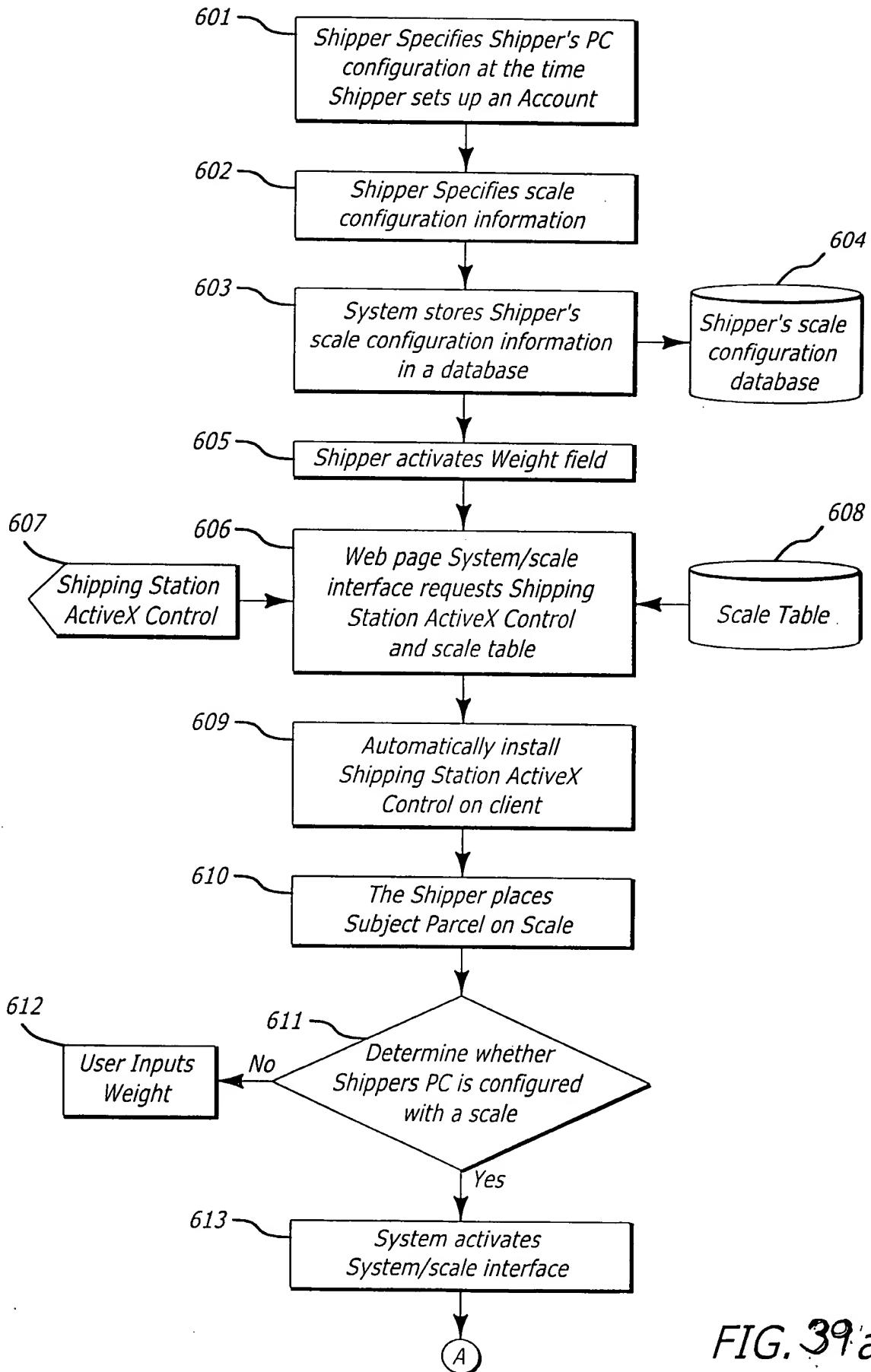


FIG. 39a

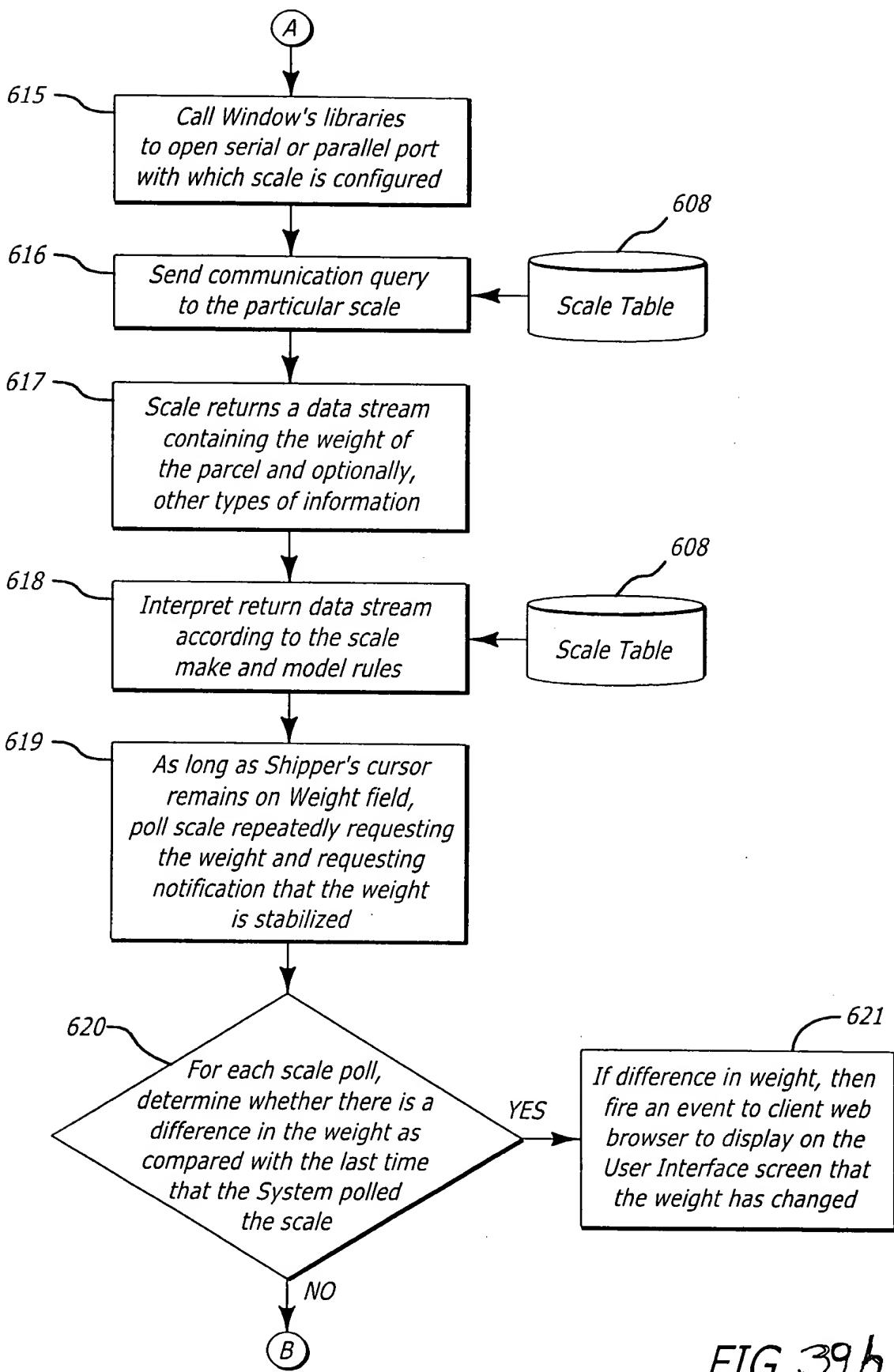


FIG. 39b

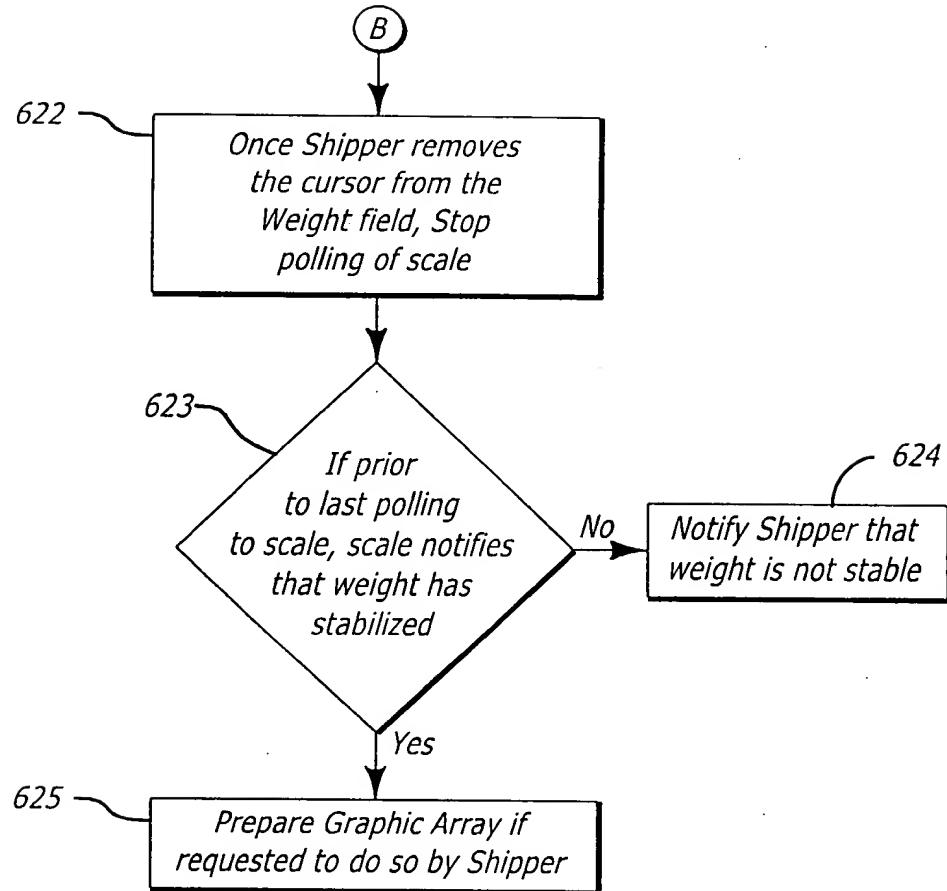


FIG. 39C

		<input type="button" value="My iShip"/>	<input type="button" value="Price It"/>	<input type="button" value="Ship It"/>	<input type="button" value="Track It"/>	<input type="button" value="Sell It"/>	<input type="button" value="Help"/>																																																																																																																																																																
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>																																																																																																																																																																
<p><b>Rates and Delivery Times:</b> Choose Best Price or Faster Delivery to highlight the rate you prefer. To filter your results, choose options below and click the Update button. For more information about the Rate Grid, click <a href="#">More</a>.</p> <table border="1"> <thead> <tr> <th colspan="2">iShip Optimizer:</th> <th>Best Price</th> <th>Fastest Delivery</th> <th>Next Day</th> <th>2nd Day</th> <th>3rd Day</th> <th></th> </tr> </thead> <tbody> <tr> <td><input checked="" type="radio"/></td> <td><input type="radio"/></td> <td>Airborne Express</td> <td>Second Day</td> <td></td> <td>\$13.48</td> <td></td> <td></td> </tr> <tr> <td><input type="radio"/></td> <td><input checked="" type="radio"/></td> <td>FedEx</td> <td>Second Day</td> <td></td> <td></td> <td>\$18.99</td> <td></td> </tr> <tr> <td colspan="8"><hr/></td> </tr> <tr> <td colspan="8"> <b>UPS</b> <table border="1"> <thead> <tr> <th colspan="2">Next Day Air Early AM</th> <th>8:30am</th> <th>5307</th> <th>\$62.65</th> <th></th> <th></th> <th></th> </tr> </thead> <tbody> <tr> <td><input type="radio"/></td> <td><input type="radio"/></td> <td>Next Day Air</td> <td>5306</td> <td>10:30am</td> <td>\$55.14</td> <td></td> <td></td> </tr> <tr> <td><input type="radio"/></td> <td><input type="radio"/></td> <td>Next Day Air Saver</td> <td></td> <td>3:00pm</td> <td>\$31.02</td> <td></td> <td></td> </tr> <tr> <td><input type="radio"/></td> <td><input type="radio"/></td> <td>2nd Day Air AM</td> <td></td> <td>12:00pm</td> <td>\$18.92</td> <td></td> <td></td> </tr> <tr> <td><input type="radio"/></td> <td><input type="radio"/></td> <td>2nd Day Air</td> <td></td> <td>End of Day</td> <td>\$16.99</td> <td></td> <td></td> </tr> <tr> <td><input type="radio"/></td> <td><input type="radio"/></td> <td>3 Day Select</td> <td></td> <td>End of Day</td> <td>\$12.43</td> <td></td> <td></td> </tr> <tr> <td><input type="radio"/></td> <td><input type="radio"/></td> <td>Ground</td> <td></td> <td>End of Day</td> <td>\$8.57</td> <td></td> <td></td> </tr> <tr> <td><input type="radio"/></td> <td><input type="radio"/></td> <td>USPS</td> <td></td> <td>Parcel Post</td> <td>\$11.17</td> <td></td> <td></td> </tr> </tbody> </table> </td> </tr> <tr> <td colspan="8"><hr/></td> </tr> <tr> <td colspan="2">Shipping Charges:</td> <td>\$8.57</td> <td>5301</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td colspan="8"> <p><b>Shipment Info:</b></p> <table border="1"> <tr> <td>No. of Packages:</td> <td>1</td> <td>Destination:</td> <td>Prosser, WA 99350</td> </tr> <tr> <td colspan="2">iShip.com</td> <td colspan="2">United States</td> </tr> <tr> <td colspan="2">Bellevue, WA 98006</td> <td colspan="2"></td> </tr> </table> <p><b>Having Trouble?</b></p> <p><b>Questions or Comments</b></p> </td> </tr> <tr> <td colspan="2"> <p><b>Package Info:</b></p> <table border="1"> <tr> <td>Weight:</td> <td>3.2 lb.</td> <td>Loss Protection:</td> <td>Yes, \$150</td> </tr> <tr> <td>Packaging Type:</td> <td>My Own</td> <td>COD:</td> <td>-</td> </tr> <tr> <td>Dimensions:</td> <td>10x8x5"</td> <td colspan="2"></td> </tr> </table> </td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>								iShip Optimizer:		Best Price	Fastest Delivery	Next Day	2nd Day	3rd Day		<input checked="" type="radio"/>	<input type="radio"/>	Airborne Express	Second Day		\$13.48			<input type="radio"/>	<input checked="" type="radio"/>	FedEx	Second Day			\$18.99		<hr/>								<b>UPS</b> <table border="1"> <thead> <tr> <th colspan="2">Next Day Air Early AM</th> <th>8:30am</th> <th>5307</th> <th>\$62.65</th> <th></th> <th></th> <th></th> </tr> </thead> <tbody> <tr> <td><input type="radio"/></td> <td><input type="radio"/></td> <td>Next Day Air</td> <td>5306</td> <td>10:30am</td> <td>\$55.14</td> <td></td> <td></td> </tr> <tr> <td><input type="radio"/></td> <td><input type="radio"/></td> <td>Next Day Air Saver</td> <td></td> <td>3:00pm</td> <td>\$31.02</td> <td></td> <td></td> </tr> <tr> <td><input type="radio"/></td> <td><input type="radio"/></td> <td>2nd Day Air AM</td> <td></td> <td>12:00pm</td> <td>\$18.92</td> <td></td> <td></td> </tr> <tr> <td><input type="radio"/></td> <td><input type="radio"/></td> <td>2nd Day Air</td> <td></td> <td>End of Day</td> <td>\$16.99</td> <td></td> <td></td> </tr> <tr> <td><input type="radio"/></td> <td><input type="radio"/></td> <td>3 Day Select</td> <td></td> <td>End of Day</td> <td>\$12.43</td> <td></td> <td></td> </tr> <tr> <td><input type="radio"/></td> <td><input type="radio"/></td> <td>Ground</td> <td></td> <td>End of Day</td> <td>\$8.57</td> <td></td> <td></td> </tr> <tr> <td><input type="radio"/></td> <td><input type="radio"/></td> <td>USPS</td> <td></td> <td>Parcel Post</td> <td>\$11.17</td> <td></td> <td></td> </tr> </tbody> </table>								Next Day Air Early AM		8:30am	5307	\$62.65				<input type="radio"/>	<input type="radio"/>	Next Day Air	5306	10:30am	\$55.14			<input type="radio"/>	<input type="radio"/>	Next Day Air Saver		3:00pm	\$31.02			<input type="radio"/>	<input type="radio"/>	2nd Day Air AM		12:00pm	\$18.92			<input type="radio"/>	<input type="radio"/>	2nd Day Air		End of Day	\$16.99			<input type="radio"/>	<input type="radio"/>	3 Day Select		End of Day	\$12.43			<input type="radio"/>	<input type="radio"/>	Ground		End of Day	\$8.57			<input type="radio"/>	<input type="radio"/>	USPS		Parcel Post	\$11.17			<hr/>								Shipping Charges:		\$8.57	5301					<p><b>Shipment Info:</b></p> <table border="1"> <tr> <td>No. of Packages:</td> <td>1</td> <td>Destination:</td> <td>Prosser, WA 99350</td> </tr> <tr> <td colspan="2">iShip.com</td> <td colspan="2">United States</td> </tr> <tr> <td colspan="2">Bellevue, WA 98006</td> <td colspan="2"></td> </tr> </table> <p><b>Having Trouble?</b></p> <p><b>Questions or Comments</b></p>								No. of Packages:	1	Destination:	Prosser, WA 99350	iShip.com		United States		Bellevue, WA 98006				<p><b>Package Info:</b></p> <table border="1"> <tr> <td>Weight:</td> <td>3.2 lb.</td> <td>Loss Protection:</td> <td>Yes, \$150</td> </tr> <tr> <td>Packaging Type:</td> <td>My Own</td> <td>COD:</td> <td>-</td> </tr> <tr> <td>Dimensions:</td> <td>10x8x5"</td> <td colspan="2"></td> </tr> </table>		Weight:	3.2 lb.	Loss Protection:	Yes, \$150	Packaging Type:	My Own	COD:	-	Dimensions:	10x8x5"								
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<b>UPS</b> <table border="1"> <thead> <tr> <th colspan="2">Next Day Air Early AM</th> <th>8:30am</th> <th>5307</th> <th>\$62.65</th> <th></th> <th></th> <th></th> </tr> </thead> <tbody> <tr> <td><input type="radio"/></td> <td><input type="radio"/></td> <td>Next Day Air</td> <td>5306</td> <td>10:30am</td> <td>\$55.14</td> <td></td> <td></td> </tr> <tr> <td><input type="radio"/></td> <td><input type="radio"/></td> <td>Next Day Air Saver</td> <td></td> <td>3:00pm</td> <td>\$31.02</td> <td></td> <td></td> </tr> <tr> <td><input type="radio"/></td> <td><input type="radio"/></td> <td>2nd Day Air AM</td> <td></td> <td>12:00pm</td> <td>\$18.92</td> <td></td> <td></td> </tr> <tr> <td><input type="radio"/></td> <td><input type="radio"/></td> <td>2nd Day Air</td> <td></td> <td>End of Day</td> <td>\$16.99</td> <td></td> <td></td> </tr> <tr> <td><input type="radio"/></td> <td><input type="radio"/></td> <td>3 Day Select</td> <td></td> <td>End of Day</td> <td>\$12.43</td> <td></td> <td></td> </tr> <tr> <td><input type="radio"/></td> <td><input type="radio"/></td> <td>Ground</td> <td></td> <td>End of Day</td> <td>\$8.57</td> <td></td> <td></td> </tr> <tr> <td><input type="radio"/></td> <td><input type="radio"/></td> <td>USPS</td> <td></td> <td>Parcel Post</td> <td>\$11.17</td> <td></td> <td></td> </tr> </tbody> </table>								Next Day Air Early AM		8:30am	5307	\$62.65				<input type="radio"/>	<input type="radio"/>	Next Day Air	5306	10:30am	\$55.14			<input type="radio"/>	<input type="radio"/>	Next Day Air Saver		3:00pm	\$31.02			<input type="radio"/>	<input type="radio"/>	2nd Day Air AM		12:00pm	\$18.92			<input type="radio"/>	<input type="radio"/>	2nd Day Air		End of Day	\$16.99			<input type="radio"/>	<input type="radio"/>	3 Day Select		End of Day	\$12.43			<input type="radio"/>	<input type="radio"/>	Ground		End of Day	\$8.57			<input type="radio"/>	<input type="radio"/>	USPS		Parcel Post	\$11.17																																																																																																		
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Shipping Charges:		\$8.57	5301																																																																																																																																																																				
<p><b>Shipment Info:</b></p> <table border="1"> <tr> <td>No. of Packages:</td> <td>1</td> <td>Destination:</td> <td>Prosser, WA 99350</td> </tr> <tr> <td colspan="2">iShip.com</td> <td colspan="2">United States</td> </tr> <tr> <td colspan="2">Bellevue, WA 98006</td> <td colspan="2"></td> </tr> </table> <p><b>Having Trouble?</b></p> <p><b>Questions or Comments</b></p>								No. of Packages:	1	Destination:	Prosser, WA 99350	iShip.com		United States		Bellevue, WA 98006																																																																																																																																																							
No. of Packages:	1	Destination:	Prosser, WA 99350																																																																																																																																																																				
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<p><b>Package Info:</b></p> <table border="1"> <tr> <td>Weight:</td> <td>3.2 lb.</td> <td>Loss Protection:</td> <td>Yes, \$150</td> </tr> <tr> <td>Packaging Type:</td> <td>My Own</td> <td>COD:</td> <td>-</td> </tr> <tr> <td>Dimensions:</td> <td>10x8x5"</td> <td colspan="2"></td> </tr> </table>		Weight:	3.2 lb.	Loss Protection:	Yes, \$150	Packaging Type:	My Own	COD:	-	Dimensions:	10x8x5"																																																																																																																																																												
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Packaging Type:	My Own	COD:	-																																																																																																																																																																				
Dimensions:	10x8x5"																																																																																																																																																																						

FIG. 40



3 | Shipping Options

Ship date:

Delivery Options:

**Delivery Deadline** [ Help ]  
If your shipment has to be delivered on a certain date, select the date below and the rate grid will reflect only that day.

**Guaranteed Delivery** [ Help ]  
When Guaranteed Delivery is selected, only services with guaranteed delivery options will be displayed on the rate grid.

**Deliver Without Signature** [ Help ]  
Checking this box authorizes FedEx to deliver your shipment without obtaining a signature.

**Set Earliest Delivery Time** [ Help ]  
This option can only be used with UPS Next Day Air Early AM. Time must be before 12:00pm (noon). Use of this option will void the delivery guarantee.

**Documents Only** [ Help ]

**Non-Dutiable**

Compare the rates of these carriers:

NOTE: Your shipping charges will be based on carriers' basic rates. If you have an account with custom rates, your actual shipping charges will be different from those shown.

My Drop Off/Pickup location is:  [Drop Off Locator](#) [ Help ]

If your Drop-Off/Pickup location is different for each carrier, go to [Advanced](#).

Yes  No  
Explanation about Retail Rates and what it means goes here. [ Help ] It will probably be two lines.

[Show Rates](#) [Save](#) [Back](#) [Next](#) [Cancel](#)

Having trouble? [Questions or comments](#)

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Log Off

313-1

313-2

FIG. 41

卷之三

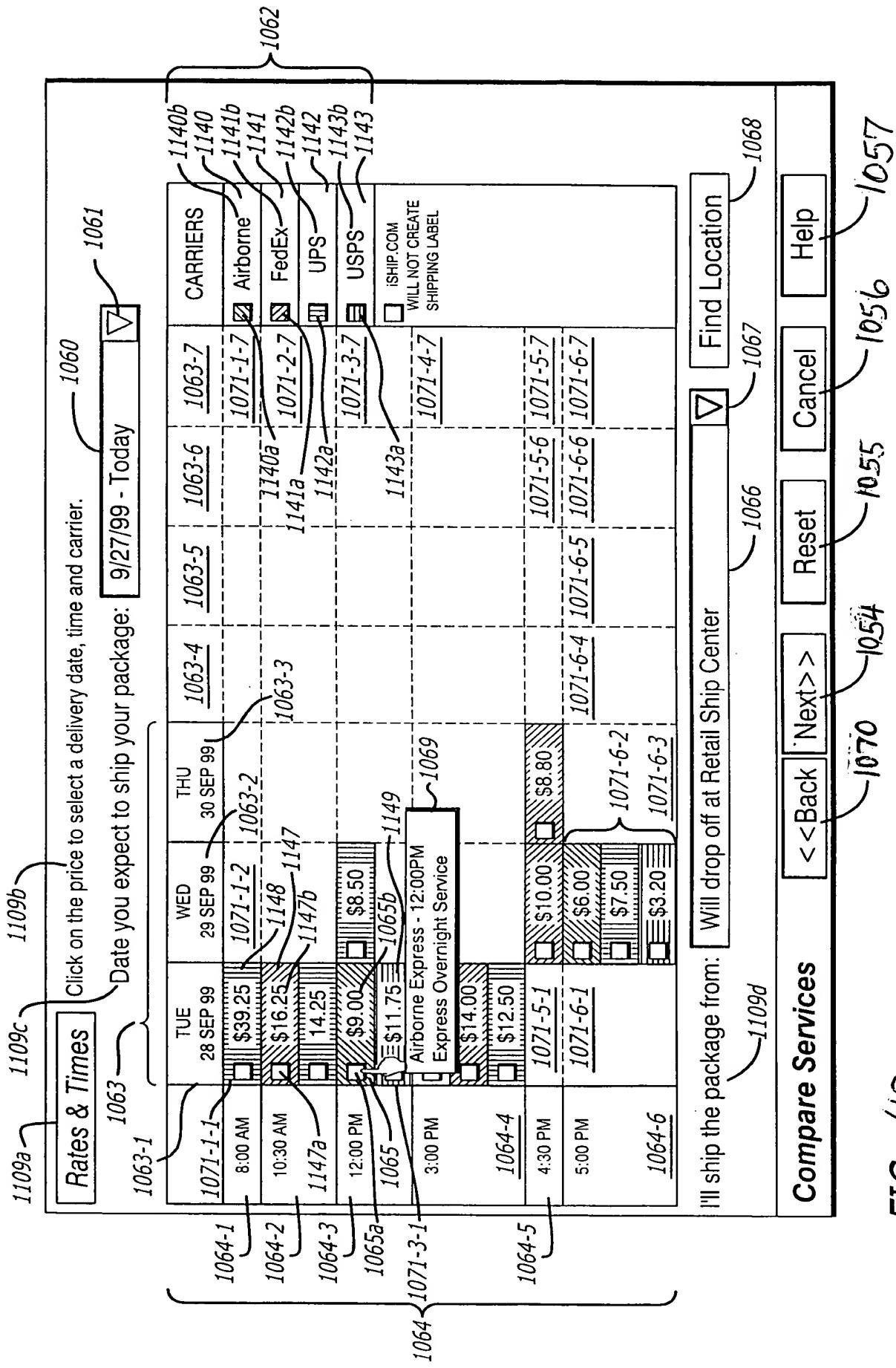


FIG. 42

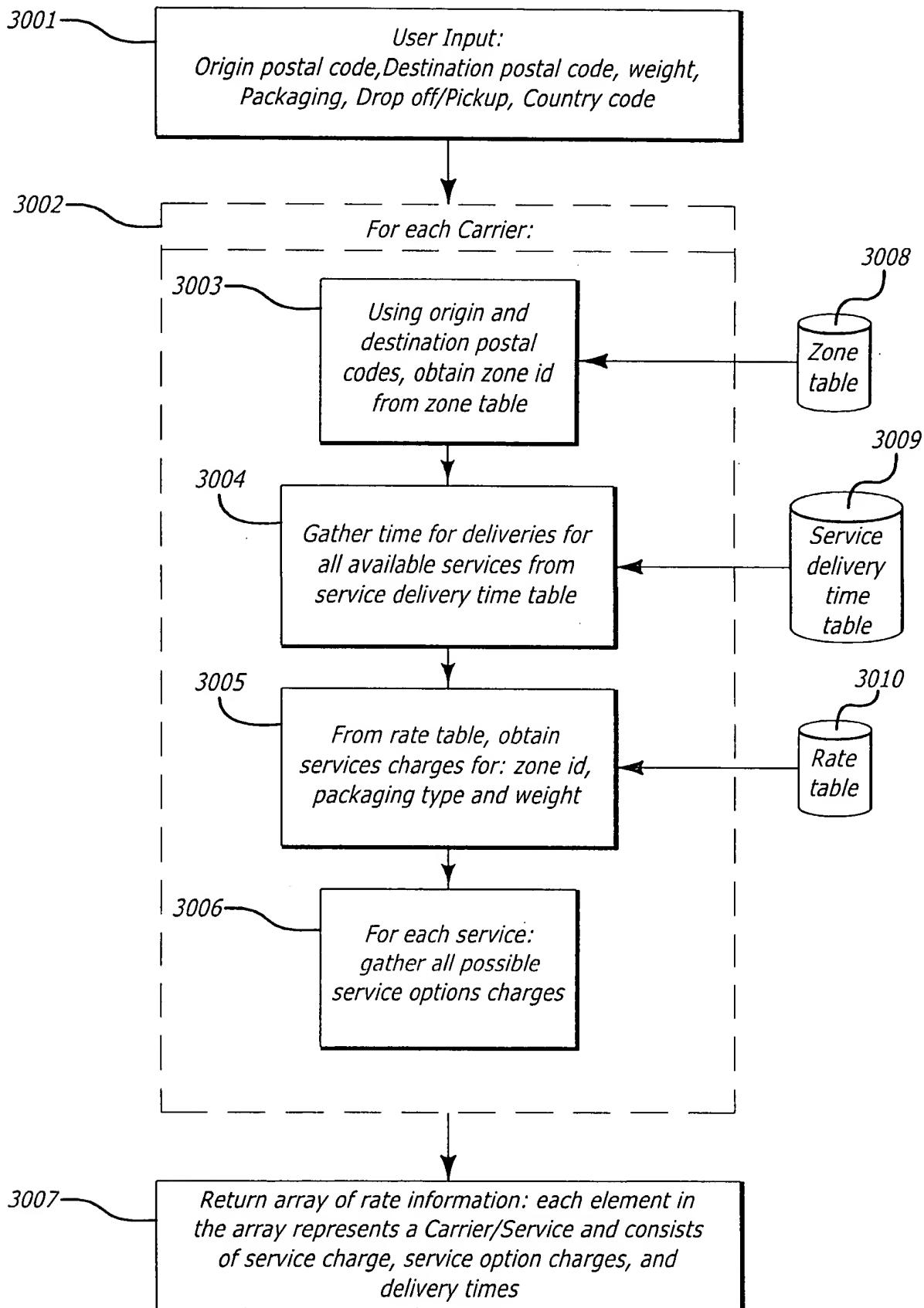


FIG. 43

00000000000000000000000000000000

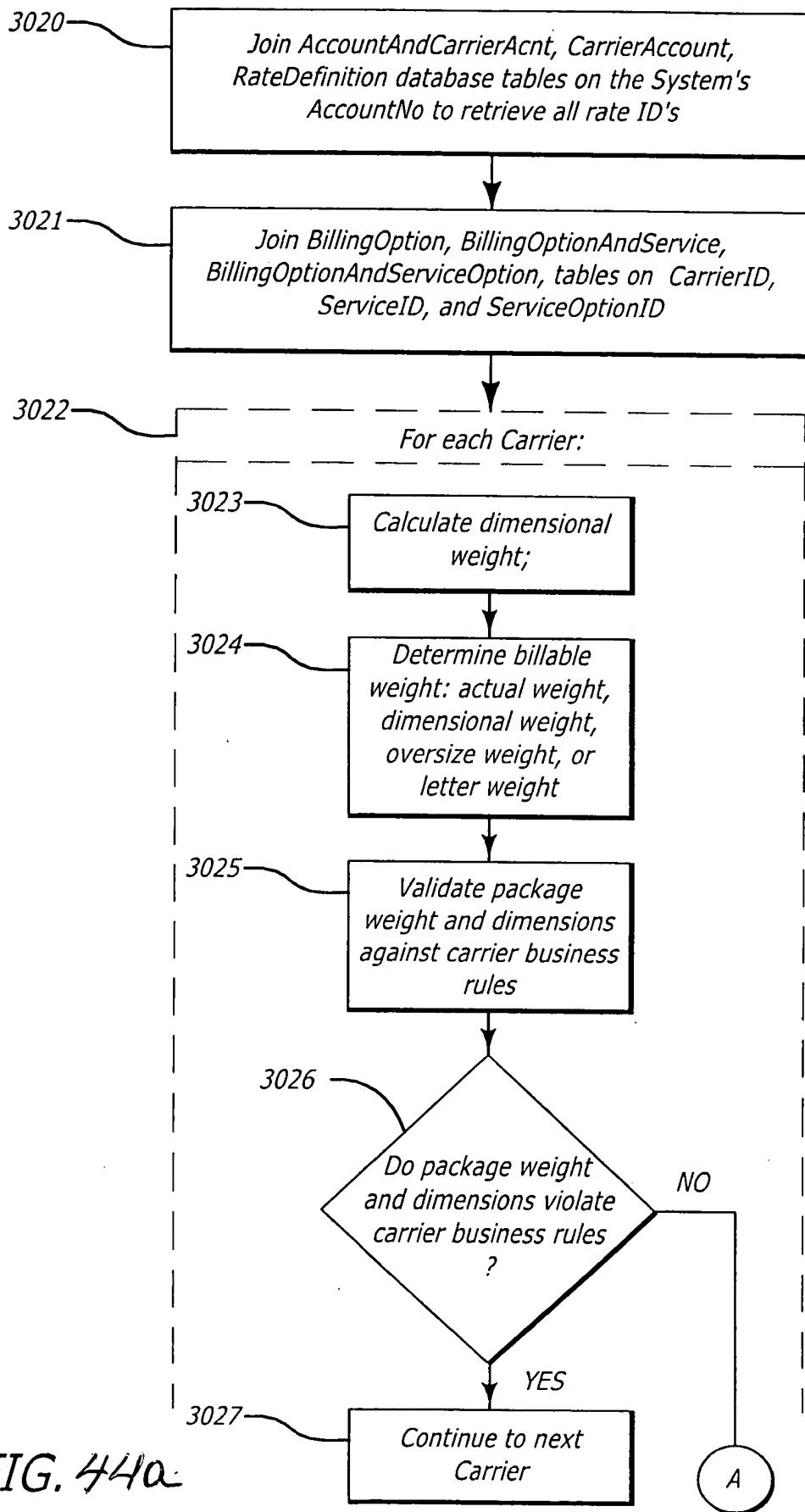


FIG. 44a

00000000000000000000000000000000

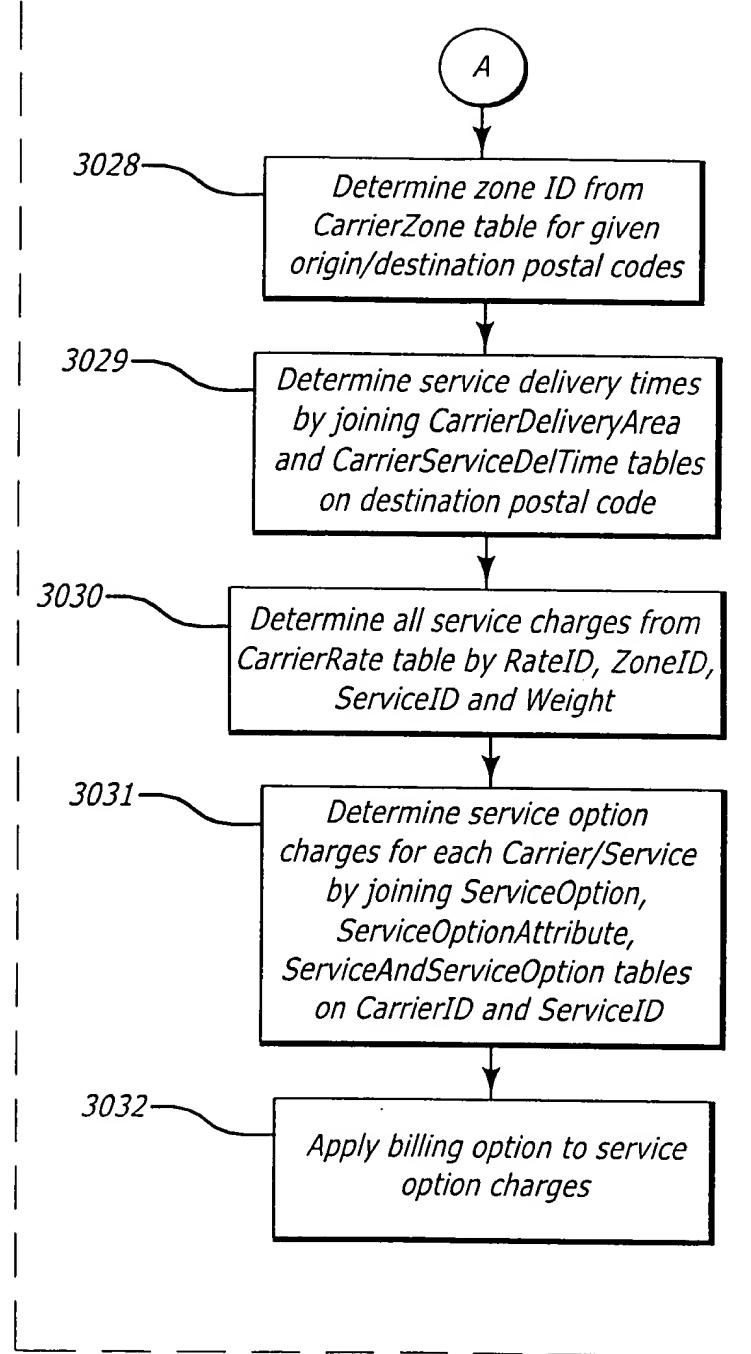


FIG. 44b

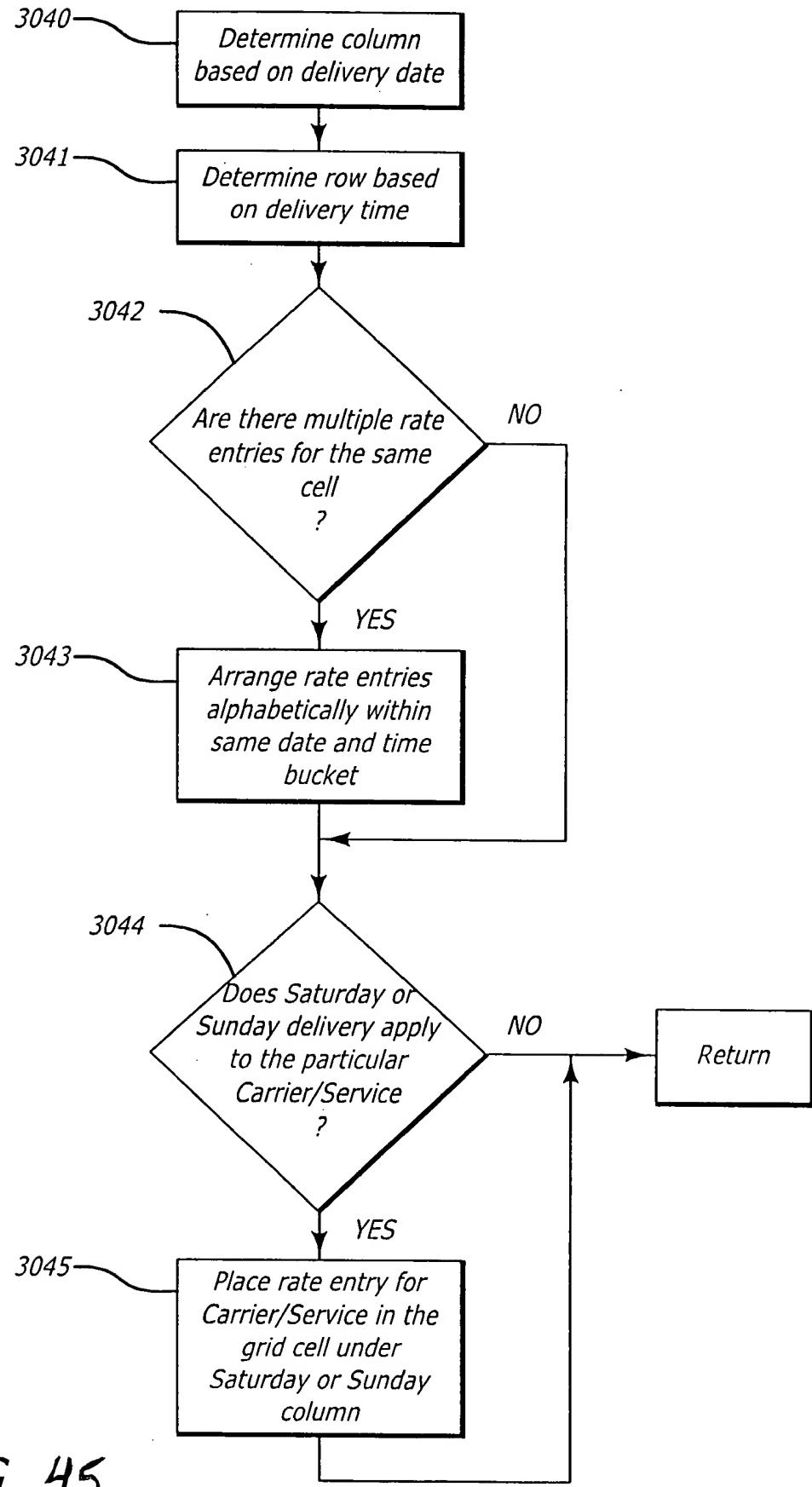


FIG. 45

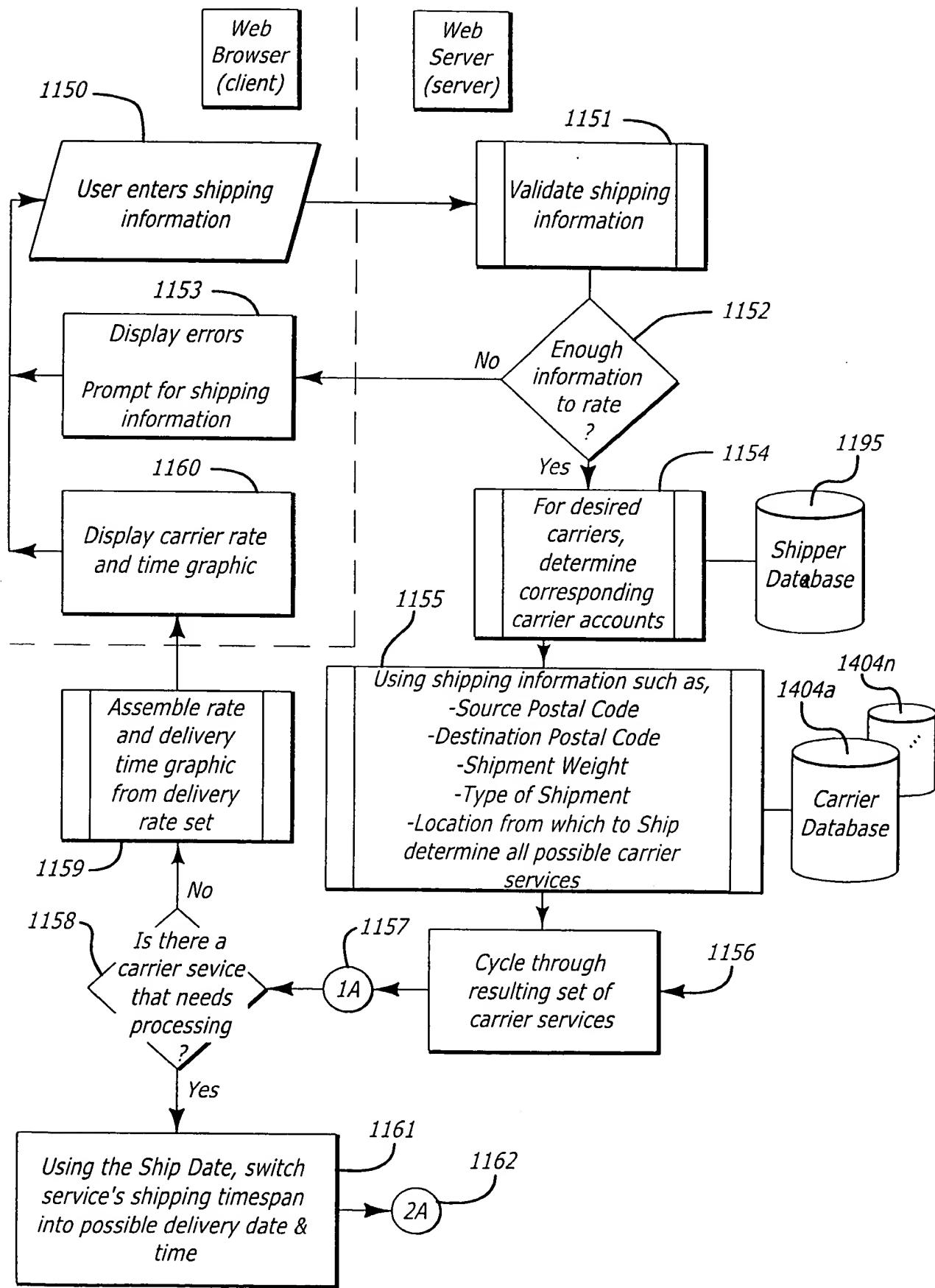


FIG. 46a

FIG. 46b

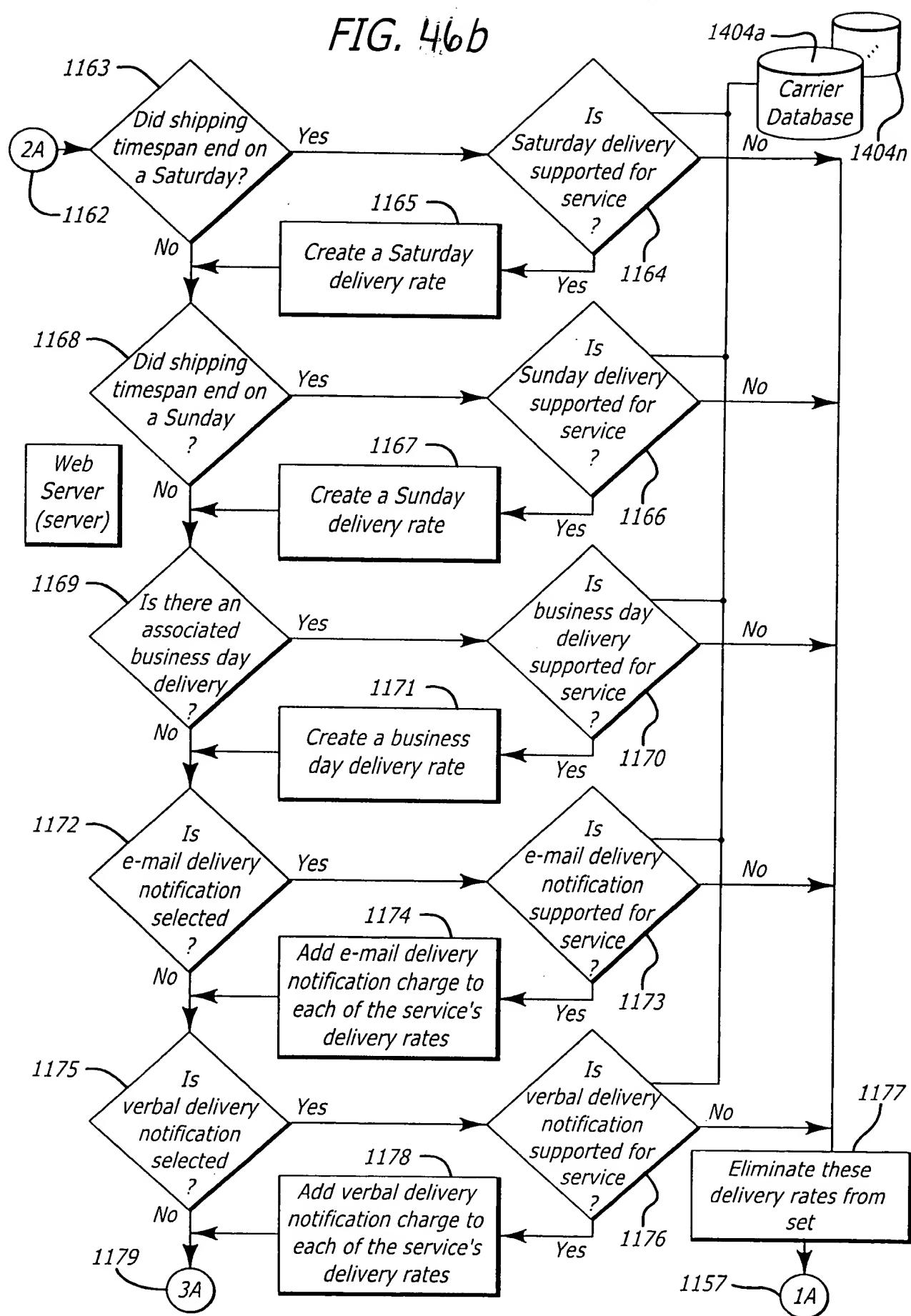
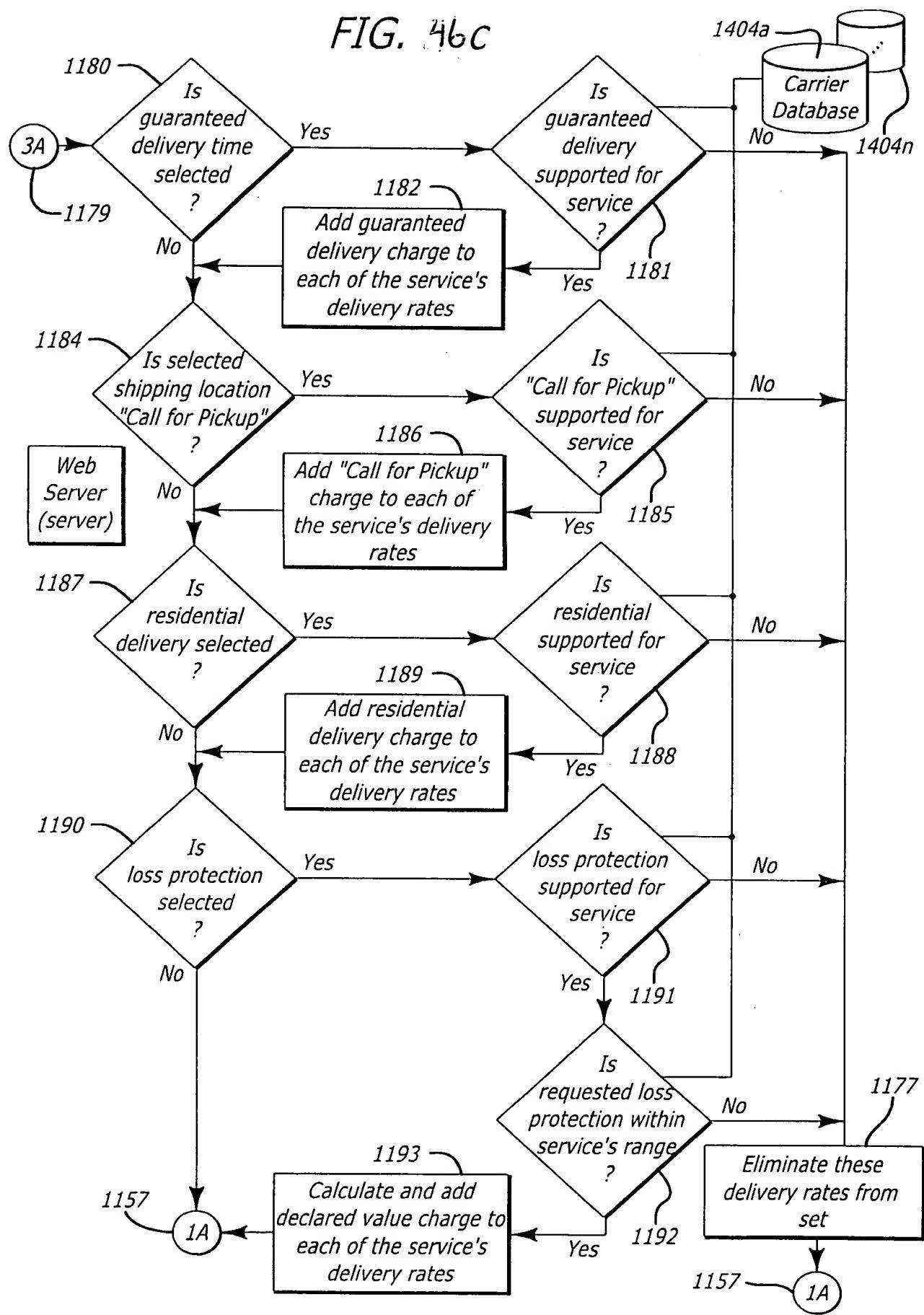


FIG. 4bc





My iShip | Price It! | Ship It | Track It | Sell It | Help

⑤ Your Unique Link

Congratulations!  
Your unique hyperlink is below. This link allows your buyers to accurately estimate their shipping charges.  
To use the link, copy the entire text from the box below and paste it into your item description. [Help](#)

Your Link:

```
<a href="http://www.iship.com/Sellit/buyer.asp?pid=19ab1e2c7ff11d381ea00902786c1b7">Click here to use iShip.com to view your shipping charges.</a>
```

Add to Saved Packages List

E-mail this quote

Preview Rates Save Back Done

⑥ Sell It

- ① Shipment Info
- ② Packages Info
- ③ Shipping Options
- ④ Preview Rates
- ⑤ Create Link
- ⑥ Saved Packages
- Log Off

Having trouble? Questions or comments?

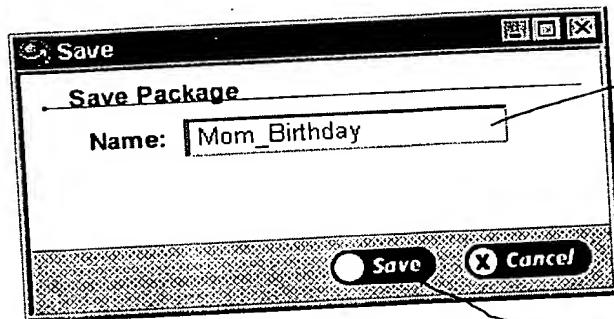
reviewed by **Ed Lufkin**  
Last updated: 10/10/2000  
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320

321

322

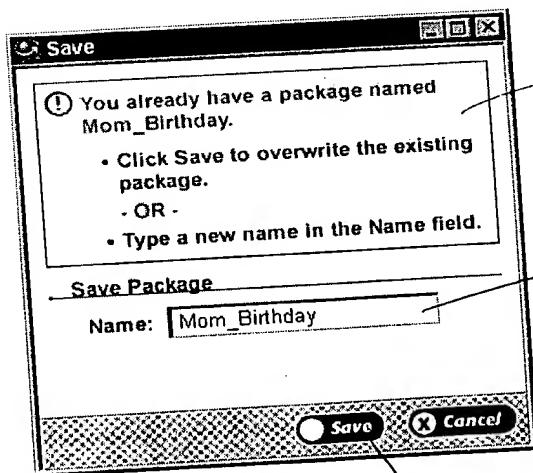
Fig. 47



323

325

Fig. 48



324

323

325

Fig. 49

<a target="\_new"  
2210  
href="http://iship.com/commerce/default.asp?K=A6V1XZ  
2210-1  
&W=10&V=0&H=0">View Your Shipping Costs!</a>  
2210-2  
2211 2212 2213 2214

FIG. 50

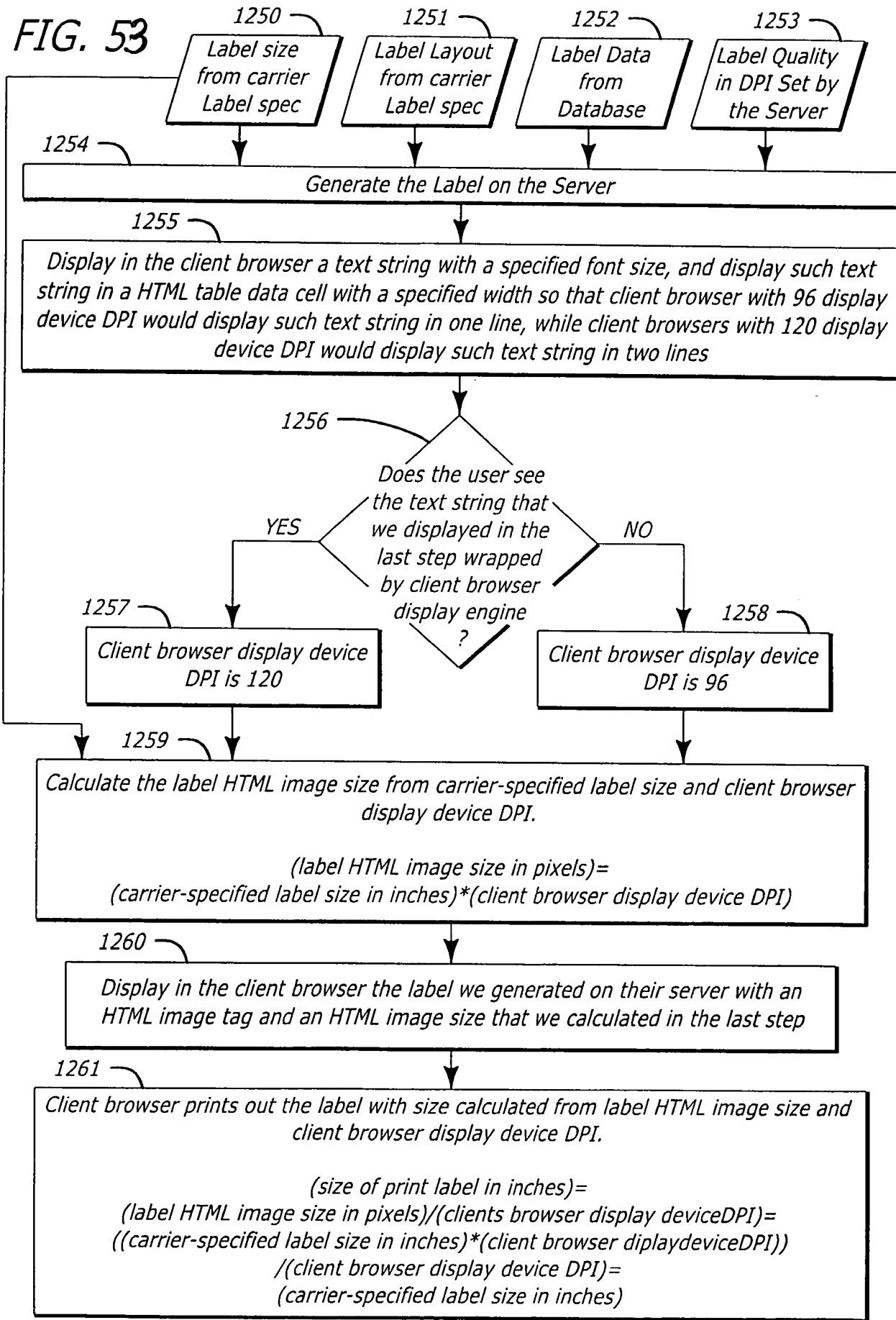
<a href="http://iship.com/Sellit/buyer.asp?  
pid=f429b0d0abc411d39f8000902789280b"  
2220  
>Click here to use iShip.com to view your shipping charges.</a>  
2214

FIG. 51

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<b>4 LBS 1 OF 1</b>	
SHIP TO: FIRST NAME STREET CITY CA 93107	
SHIP (234) 234-2345	
TO: FIRST NAME STREET CITY CA 93107	
CITY CA 93107	
(420) SHIP TO: POSTAL CODE	
 (420) 93107	
 (420) 93107	
<b>UPS NEXT DAY AIR 1</b> TRACKING # 1Z 346 321 01 0002 7109	
	

**FIG. 53**



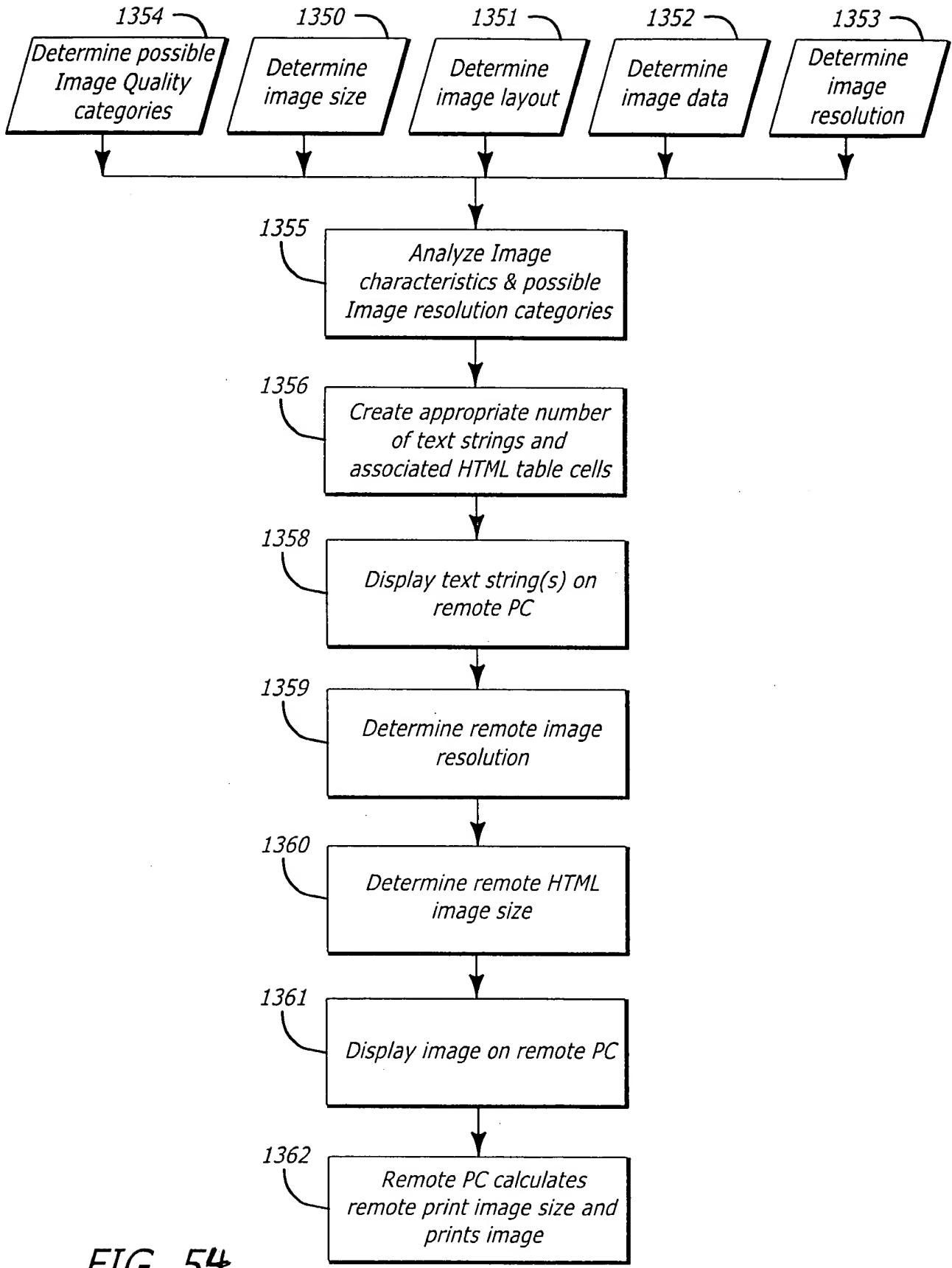


FIG. 54

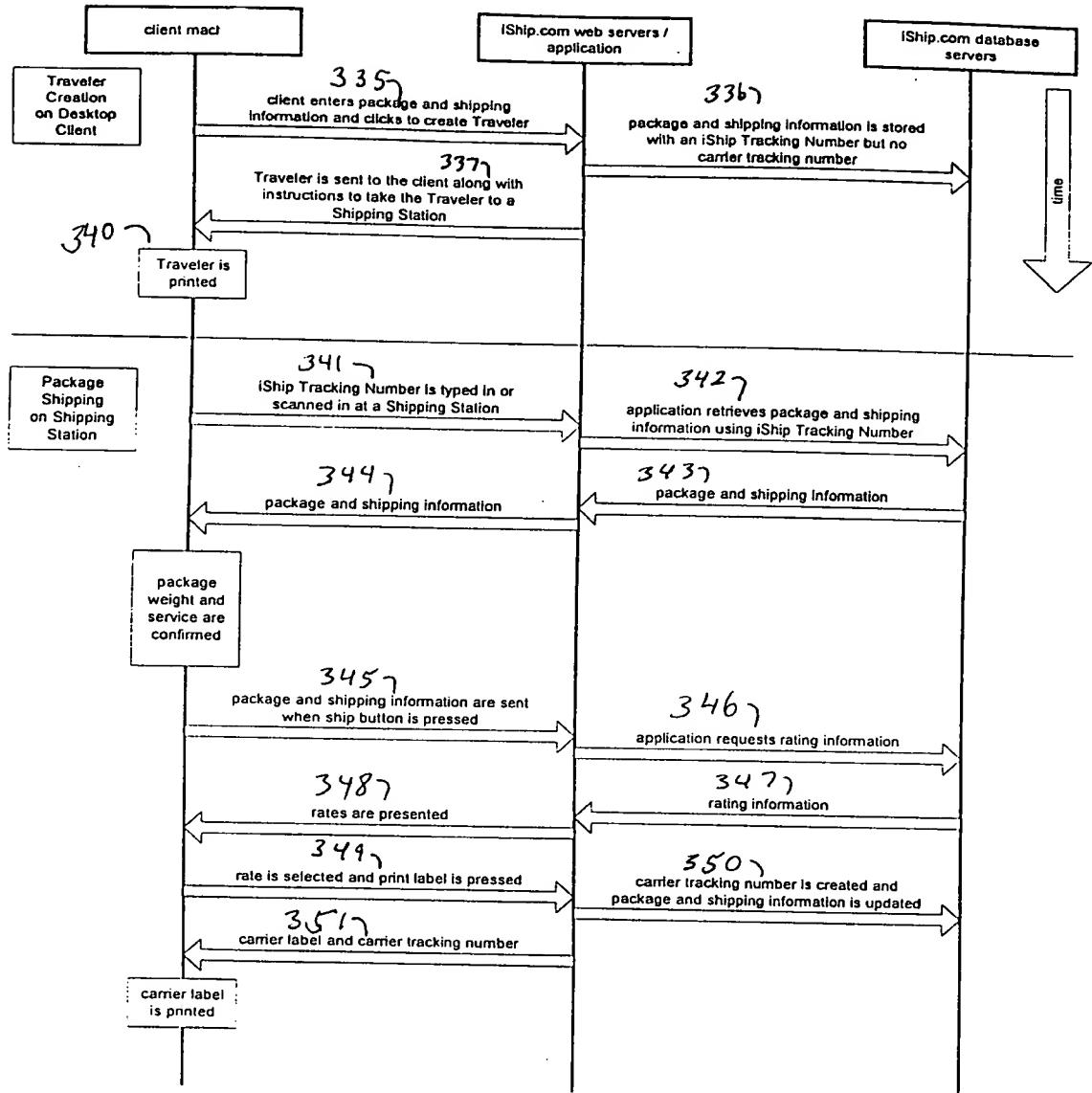


Fig. 55

### Your Package Traveler

This is not a shipping label. Take your package and this Traveler to an iShip.com supported shipping counter.

#### Shipping Addresses

**Return:** Lori Krett  
(425) 602-4848  
iShip.com  
3535 Factoria Blvd SE  
Suite 500  
Bellevue WA 98006

**Destination:** Diane Moon  
(509) 786-5555  
Milne Fruit  
800 Bennet Ave  
Prosser WA 99350-8888

#### Package Info

**Details:** 1 of 1  
4 lbs  
Carrier Box

**Service:** UPS Ground  
**EPSO:** 12345472  
**Price:** \$6.35

#### iShip.com Tracking Number

MATKP9G UZFXG3



[ < Back ] [ x Cancel ]

362

360

361

363

364

FIG. 56

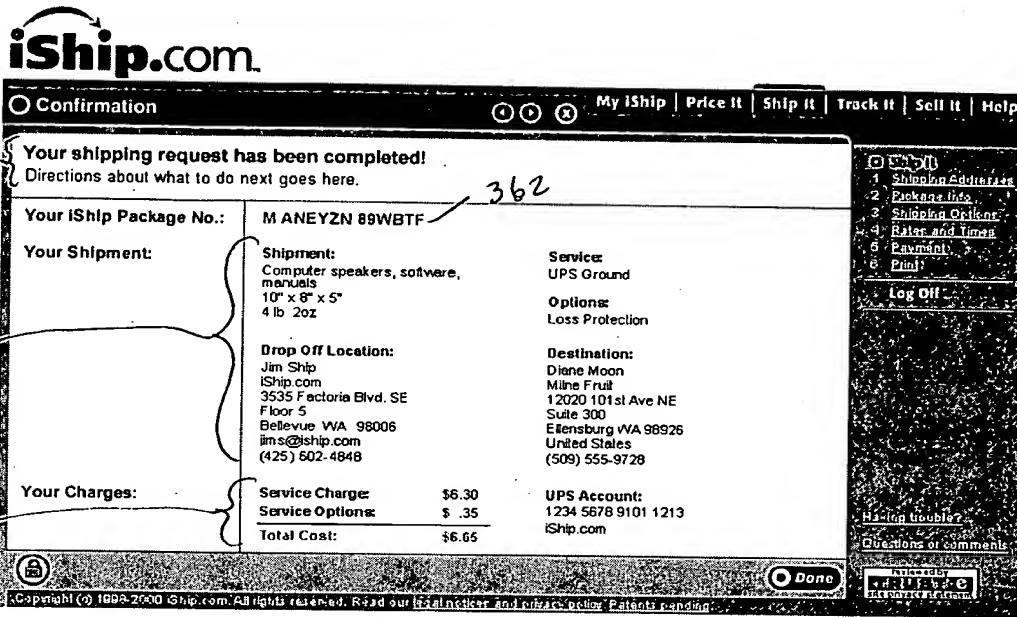


FIG. 57



① | Track a shipment

My iShip | Price It | Ship It | Track It | Sell It | Help

Track your package in one easy step. Enter the package tracking number in the field below and then click Next. In moments you'll learn where your package is and, if it's been delivered, who signed for it.

380

Tracking Numbers:

- #1  381a
- #2  381b
- #3  381c
- #4  381d
- #5  381e



② Track It:  
1 Tracking Number  
2 Tracking Results

Shipping History

Log Off

Having trouble?

Questions or comments



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Reset  Submit  Done

382

Fig. 58



② Your Tracking Information

Tracking results:

Click on the iShip Tracking Number for more information. [ Help ]

Status as of 11/23/99, 11:22:30 AM Pacific Standard Time.

Status iShip Tracking No.	Destination	Service	Ship Date	Delv. Date
391-1b	MANEYZN 8948TE Prosser WA	UPS Next Day Air	02/18/00	02/21/00
391-1a	M BOEUN 9049TF Ellensburg WA	UPS Ground	02/18/00	
391-2b	MPEVYN 9148TE Santa Monica CA	UPS Ground	02/18/00	
391-2a	M DQEYN 9248TE Portland OR	UPS Ground	02/18/00	
391-5a	M FREYZN 9348TE Spokane WA	UPS Ground	02/17/00	
391-5b				

Status Icons:  Shipped  In Transit  Delivered  Exception

[ Back ] [ Done ]

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①  Write a Review  
②  Tracking Results  
③  Shipping History  
④  Log Off  
⑤  Having trouble?  
⑥  Questions or comments

392-1

392-2

392-3

392-4

Fig. 59

10202000 220202020200



2 | Your Tracking Information

My iShip | Price It | Ship It | Track It | Sell It | Help

Tracking results:

Click on the iShip Tracking Number for more information. [ Help ]

Status as of 11/23/99, 11:22:30 AM Pacific Standard Time.

Status iShip Tracking No.	Destination	Service	Ship Date	Delv. Date
<input checked="" type="radio"/> MANEZN 89WBTF	Priester VA	UPS Next Day Air	02/18/00	02/21/00
<input checked="" type="radio"/> MBOEYJN 90WBTF	Ellensburg WA	UPS Ground	02/18/00	
<input checked="" type="radio"/> MCPEYYN 91WBTF	Santa Monica CA	UPS Ground	02/18/00	
<input checked="" type="radio"/> MDOEYYN 92WBTF	Portland OR	UPS Ground	02/18/00	
<input type="radio"/> MEREYXN 93WBTF	Unable to track. Click on the tracking number to resubmit.			

Status icons:  Shipped  In Trans  Delivered  Exception  Unable to track

Back Done

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391-5a  
391-5b  
391-5c

Fig. 60



② Your Tracking Information - Unable to Track (i) (v) (x) My iShip | Price It | Ship It | Track It | Sell It | Help

We were unable to track your package. H30  
11W3345001Z234 (i) More

Please make sure the tracking number is correct, select a carrier from  
the list below, and click on Submit. 431

Tracking number:  432-1 H32-2  
Carrier:  (Select One) 433

Ship date (+/- 4 days):  (mm/dd/yyyy)

AIRBORNE EXPRESS FedEx UPS UNITED STATES POSTAL SERVICE YELLOW

Back Submit Reset Done

(i) Track It (i) Tracking Number (i) Tracking Results  
(i) Shipping History (i) Log Off  
Having trouble? Questions or comments?  
REVIEWED BY TRUSTe site privacy statement  
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All rights reserved. All other trademarks are properties of their owners.

H34  
Fig. 61



My iShip | Price It | Ship It | Track It | Sell It | Help

② Your Tracking Information

Status as of Tuesday, November 23, 1999 11:22:30 AM Pacific Standard Time

Tracking results:

395 → { Status: IN TRANSIT  
Carrier: UPS  
Service: GROUND  
iShip Number: MANEYZN 89WBTF  
Tracking Number: 123374WS0100023174  
Ship Date: Monday, November 22, 1999  
Destination: PROSSER, WA US  
Expected Delivery Date: Tuesday, November 23, 1999  
Expected Delivery Time: 12:00:00 PM  
Last Scan: 11/23/99 10:38:00 AM LOCATION SCAN  
KENNEWICK, WA US

396 → { Show me more details on this package.  
397 → { Add this tracking number to my Inbound Package Log.

E-mail Notification:

398 → { Send the URL of this tracking info to e-mail recipients and/or request e-mail notification of delivery. Simply fill out names and corresponding e-mail addresses below, check the appropriate box, and then click Submit.

Name: E-mail address: 399-1b 397 → {  
#1 John Jadwin john025@this\_email.com  
#2 Sarah Lewis sarah01@email.com  
#3 [ ] [ ]

Message: 400 → {  
401 → {  Send notification when the package has been delivered.  
402 → {  Send the URL of this tracking info.

Back Submit Track Another Reset Done

Help

③ Track It

Tracking Number  
④ Tracking Results  
Shipping History  
Log Off

Fig. 62



405  
406  
407  
408  
409  
410  
411  
412  
413  
414  
415  
416  
417  
418  
419

Shipping History

PENDING OUTBOUND INBOUND

Status: All Ship To: Ship Date: All Update

ITEM STATUS SHIP TO PKGS ISHIPNTRACKING! CARRIER SERVICE SHIP DATE DELV. DATE

<input checked="" type="checkbox"/> IN TRANSIT Diane Moon	1	MATKPG GDE73R	UPS Ground	11/22/99	--
<input type="checkbox"/> IN TRANSIT Tanya Wagner	1	MATKPG MZVTOS	UPS Ground	11/22/99	--
<input type="checkbox"/> IN TRANSIT Adam Krett	1	MATKPG UDDQ31C	UPS Ground	11/22/99	--
<input checked="" type="checkbox"/> IN TRANSIT John Smith	2	► MATKPG 7NV7W9	UPS Ground	11/21/99	--
<input checked="" type="checkbox"/> DELIVERED Jacob Lewis	1	MATKPG 7JBZA7	Airborne Second Day	10/19/99	10/21/99
<input type="checkbox"/> DELIVERED Carol Doyle	3	► MATKPG MJBZA5	FedEx 2Day	10/11/99	10/13/99
<input type="checkbox"/> DELIVERED Tanya Wagner	1	MATKPG UBQ31Z	UPS Next Day Air	10/12/99	10/13/99
<input type="checkbox"/> DELIVERED ACME Co.	1	MATKPG GEE93Q	Airborne Next Afternoon	10/15/99	10/16/99
<input checked="" type="checkbox"/> DELIVERED Diane Moon	1	MATKPG 4BP31M	UPS Ground	09/24/99	09/26/99
<input type="checkbox"/> DELIVERED Diane Moon	1	MATKPG 7MQ3Q8	UPS Ground	09/22/99	09/24/99
<input type="checkbox"/> DELIVERED Candace Moon	1	MATKPG MRVP1Q	FedEx Standard Overnight	09/20/99	09/21/99
<input type="checkbox"/> DELIVERED Jim Ship	2	► MATKPG UZQ319	UPS Ground	09/14/99	09/15/99
<input type="checkbox"/> DELIVERED Tanya Wagner	1	MATKPG 7BQ31M	UPS Ground	08/12/99	08/14/99
<input type="checkbox"/> DELIVERED Adam Krett	1	MATKPG MXQT8S	UPS Ground	08/02/99	08/04/99
<input type="checkbox"/> DELIVERED Adam Krett	1	MATKPG GDV50R	UPS Ground	07/09/99	07/11/99

Delete Track It More Cancel

Having trouble? [Ask Us!](#) [Discussions or comments](#)

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other trademarks are  
properties of their owners.

Fig. 63

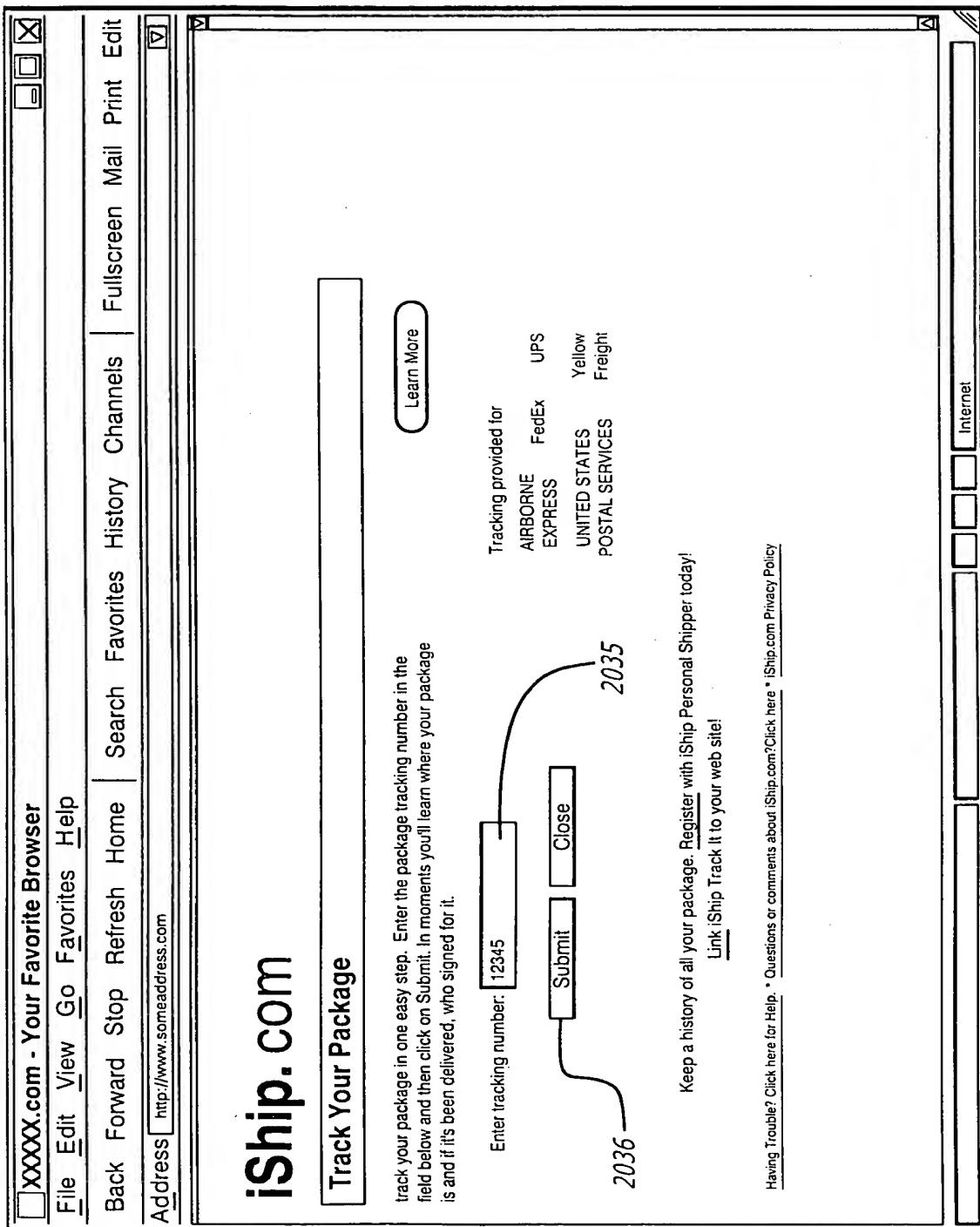
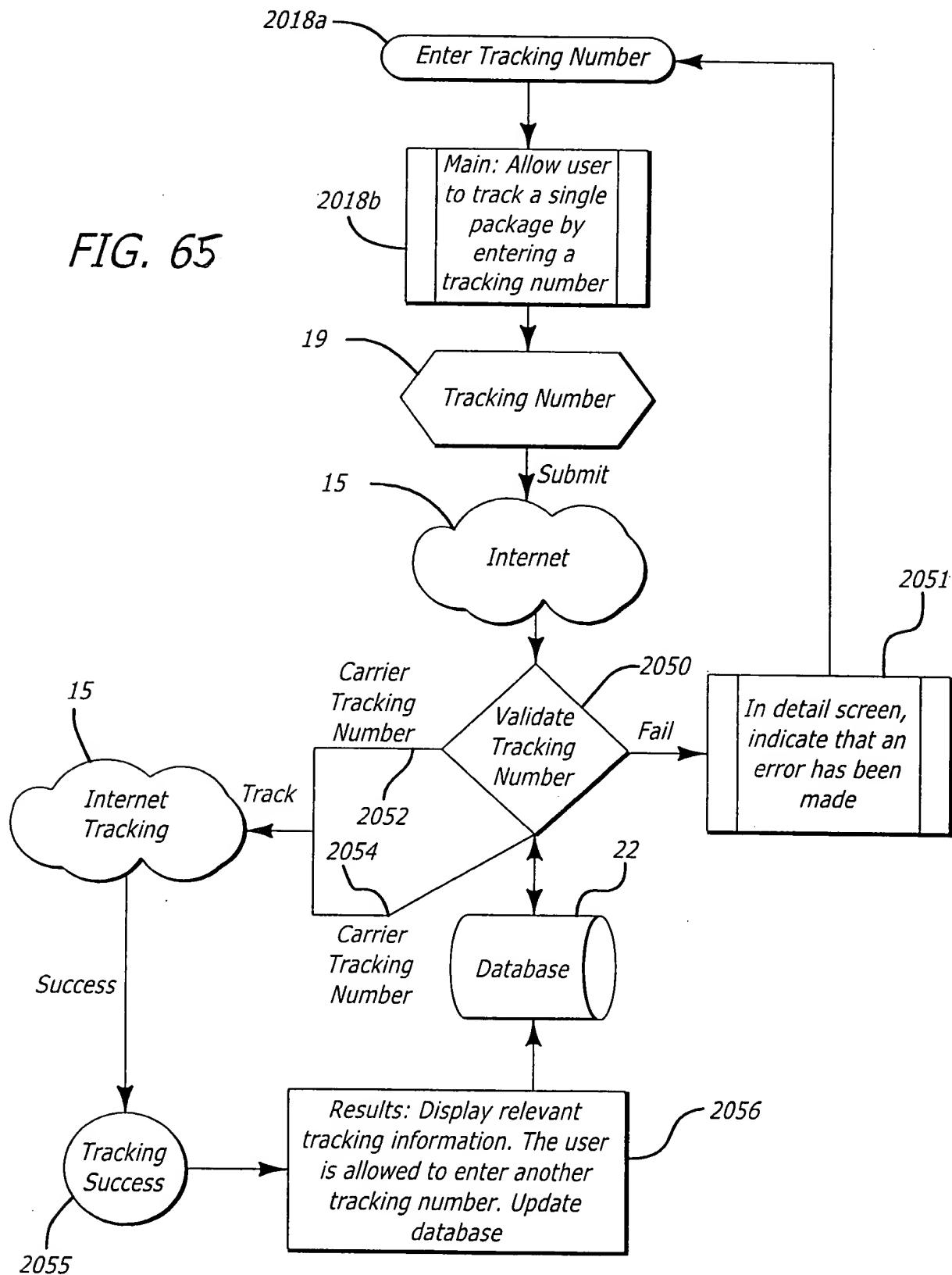


FIG. 64

FIG. 65



<iShip.com.request xmlns="x-schema:http://iShip.com/api/schema/trackrequest.xmi"  
transactionid="3855BD2185E111d3984400A0C9D6C226">  
    <header mode="interactive">  
        <version major="0" minor="1"/>  
        <batch id="AE5E54F08E2311d3984900A0C9D6C226"  
            url="http://shasta/api/track/trackresponse.asp" email="bob@iShip.com"/>  
    </header>  
    <signon sessionid="" userid="test" password="77777777"/>  
    <trackit>  
        <package sequencenumber="1">  
            <trackingnumber carrier="ups">  
                1Z1812530202075466  
            </trackingnumber>  
        </package>  
    </trackit>  
    <logoff/>  
</iShip.com.request>

*FIG. 66*

<iShip.com.response transactionid="3855BD2185E111d3984400A0C9D6C226">  
    <status ishiprcode="0" signonrcode="0" trackitrcode="0" parsercode="0"  
        systemrcode="0"/>  
    <trackit>  
        <package sequencenumber="1" packagercode="0">  
            <deliveredto></deliveredto>  
            <deliverylocation>LEFT AT 3S</deliverylocation>  
            <signedby>HOWARD</signedby>  
            <lastscan>9/1/99 1:50:00 PM DELIVERY </lastscan>  
            <status>Delivered</status>  
            <deliverytime>9/1/99 1:50:00 PM</deliverytime>  
            <carrier>UPS</carrier>  
            <service>2ND DAY AIR</service>  
            <shipdate>8/28/99 </shipdate>  
            <trackingnumber>1Z1812530202075466</trackingnumber>  
            <scanlocation>FORT HAMILTON, NY US</scanlocation>  
            <weight>400</weight>  
        </package>  
    </trackit>  
<iShip.com.response>

*FIG. 67*